



Overall indicators

Global Index

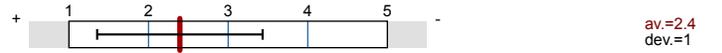
2. SECURITY, BUILDING, & MAINTENANCE SERVICES



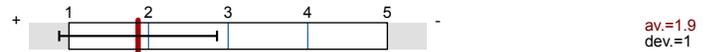
4. FOOD SERVICE



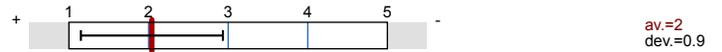
5. STUDENT ACTIVITIES



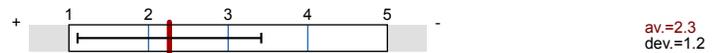
6. RECRUITMENT



7. INFORMATION TECHNOLOGY



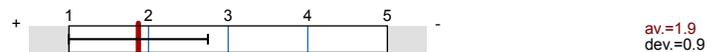
8. LIBRARY



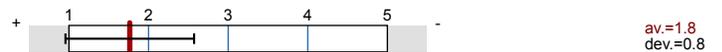
9. BOOKSTORE



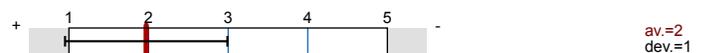
10. ADMISSIONS / STUDENT ORIENTATION



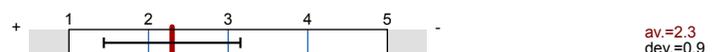
11. FINANCIAL AID



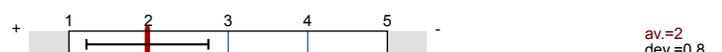
12. STUDENT SUCCESS CENTER



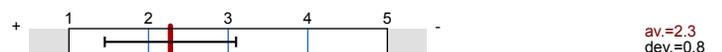
13. REGISTRAR



14. CAREER SERVICES



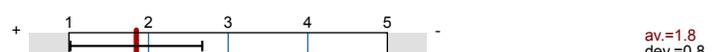
15. OTHER SERVICES



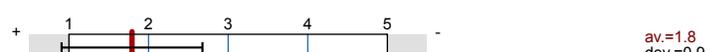
16. STUDENT COMMUNICATION



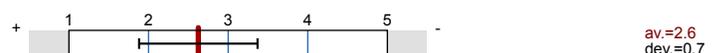
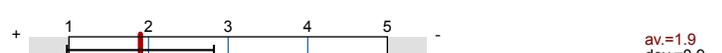
17. ADVISEMENT



18. INSTRUCTION

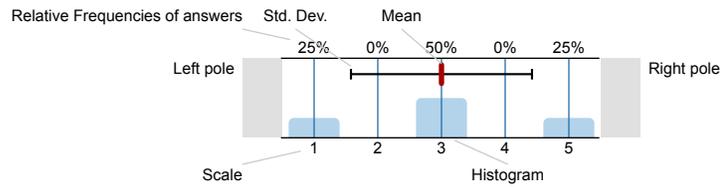


19. TUTORING



Legend

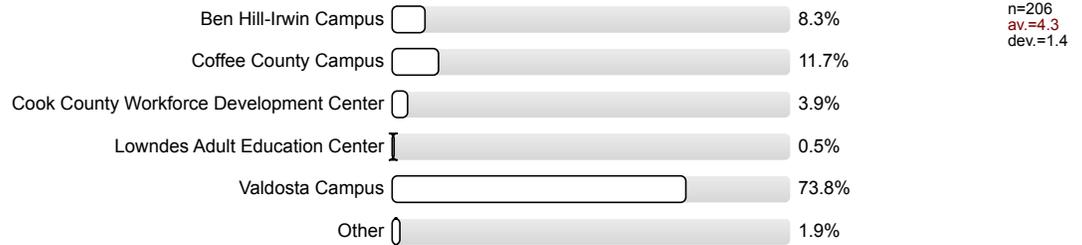
Question text



n=No. of responses
 av.=Mean
 dev.=Std. Dev.
 ab.=Abstention

1. CAMPUS LOCATION

1.1) What is the campus location for most of your classes this semester?



1.2) Select the type of instruction for classes in which you are enrolled this semester.

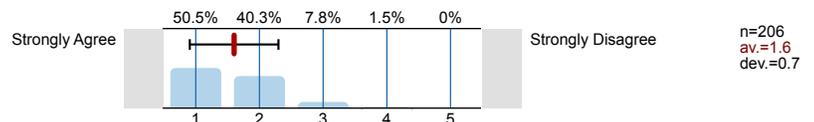


2. SECURITY, BUILDING, & MAINTENANCE SERVICES

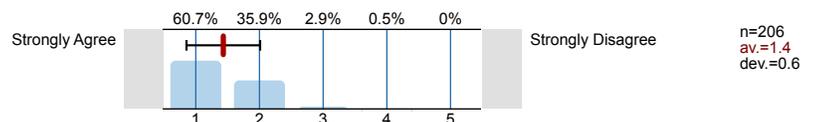
2.1) The buildings are well-maintained.



2.2) Classrooms and labs provide a good atmosphere for learning.



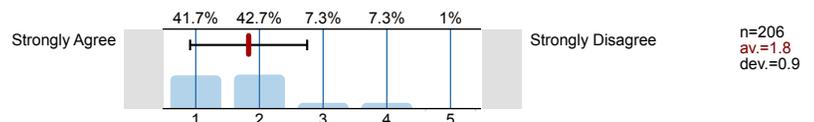
2.3) Campus grounds are well-maintained.



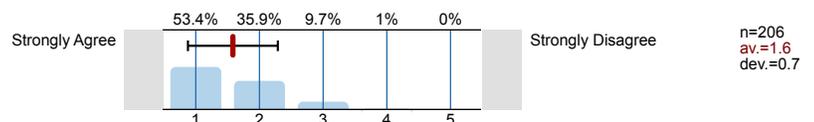
2.4) Physical space in classrooms is suitable for my training needs.



2.5) The campus facilities are kept at a comfortable temperature.



2.6) Maintenance and custodial staff members are courteous.





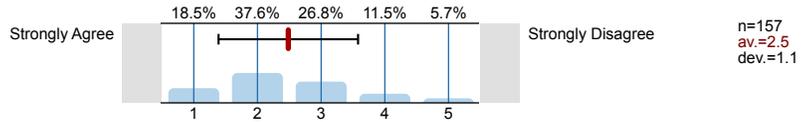
3. EQUIPMENT



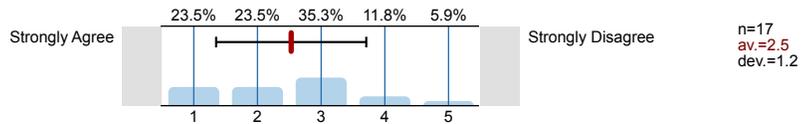
4. FOOD SERVICE



4.3) Menu items are offered at a reasonable price.

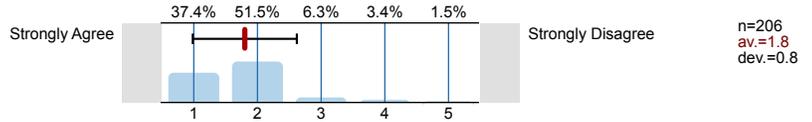


4.4) The college provides adequate food services for students on campus.

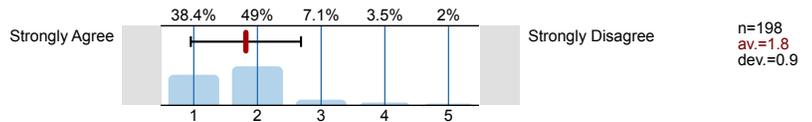


5. STUDENT ACTIVITIES

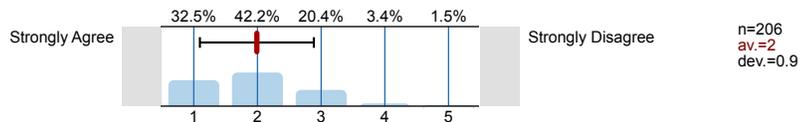
5.1) Students are informed about campus activities.



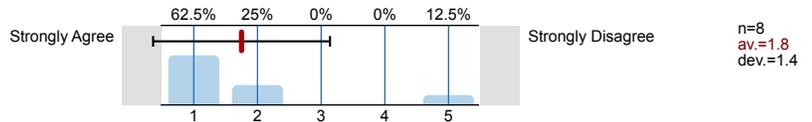
5.2) I am aware that the college provides opportunities for students to participate in student organizations (i.e. SkillsUSA, SLC, DECA, NTHS, WGCF, etc).



5.3) I am satisfied with campus activities.



5.4) I am aware that the college provides opportunities for students to participate in student organizations (SLC).

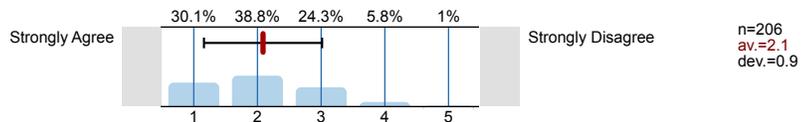


6. RECRUITMENT

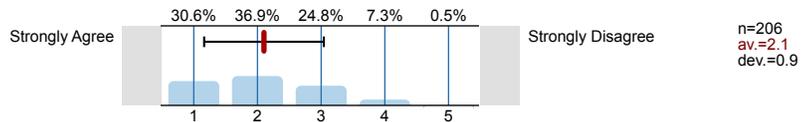
6.1) Recruitment materials present an accurate picture of the college.



6.2) The recruitment materials I received were helpful in making my decision to attend WGTC.



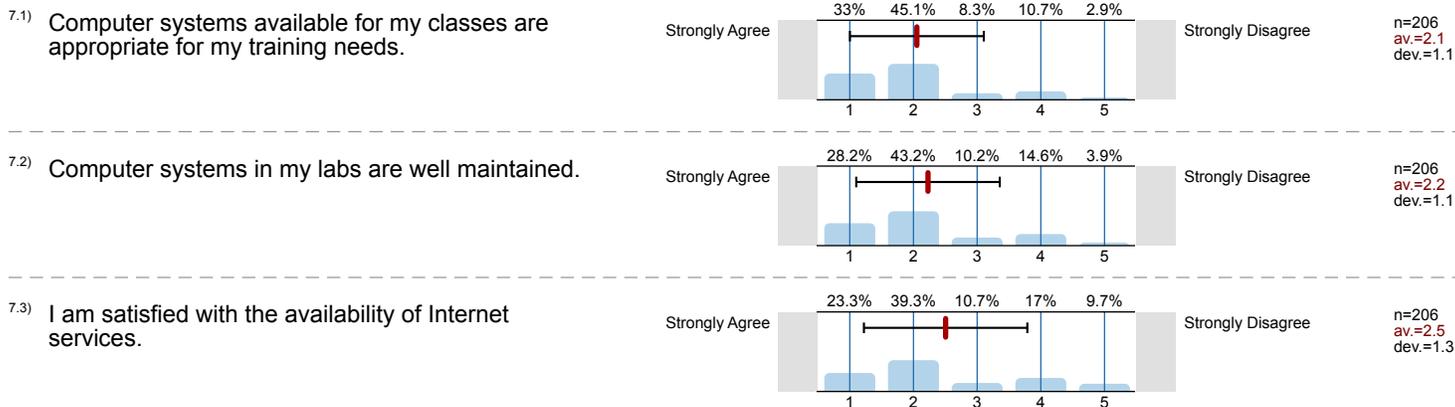
6.3) The recruitment materials I received assisted in my program choice.



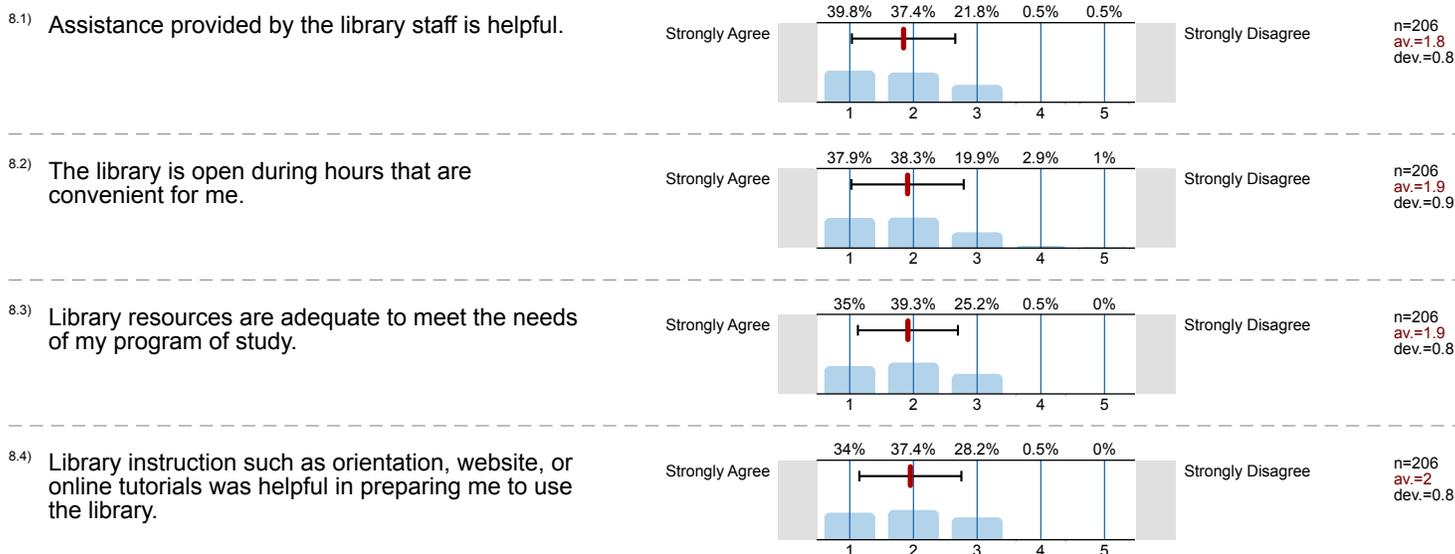
6.4) How did you hear about Wiregrass Georgia Technical College?



7. INFORMATION TECHNOLOGY

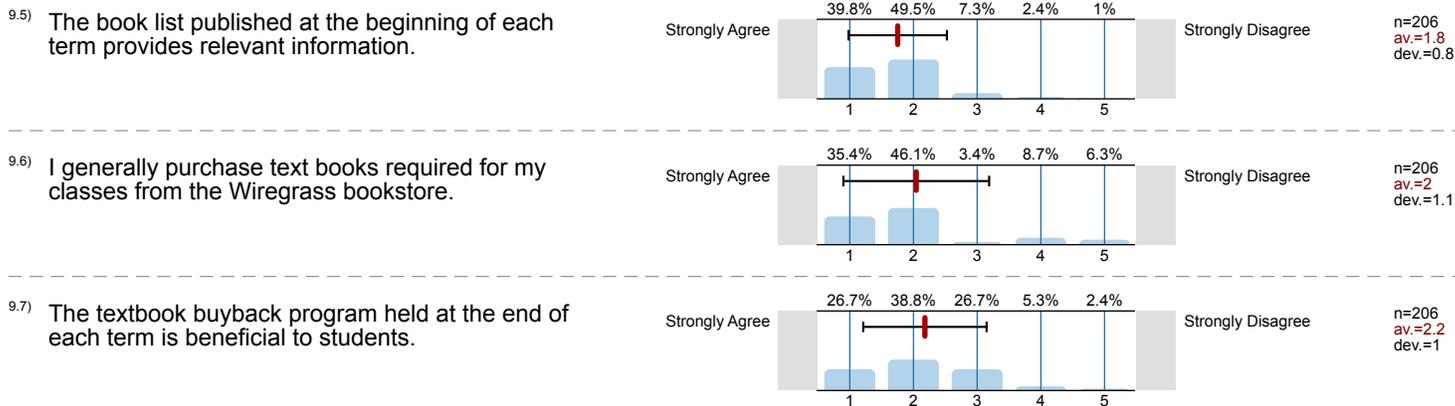


8. LIBRARY

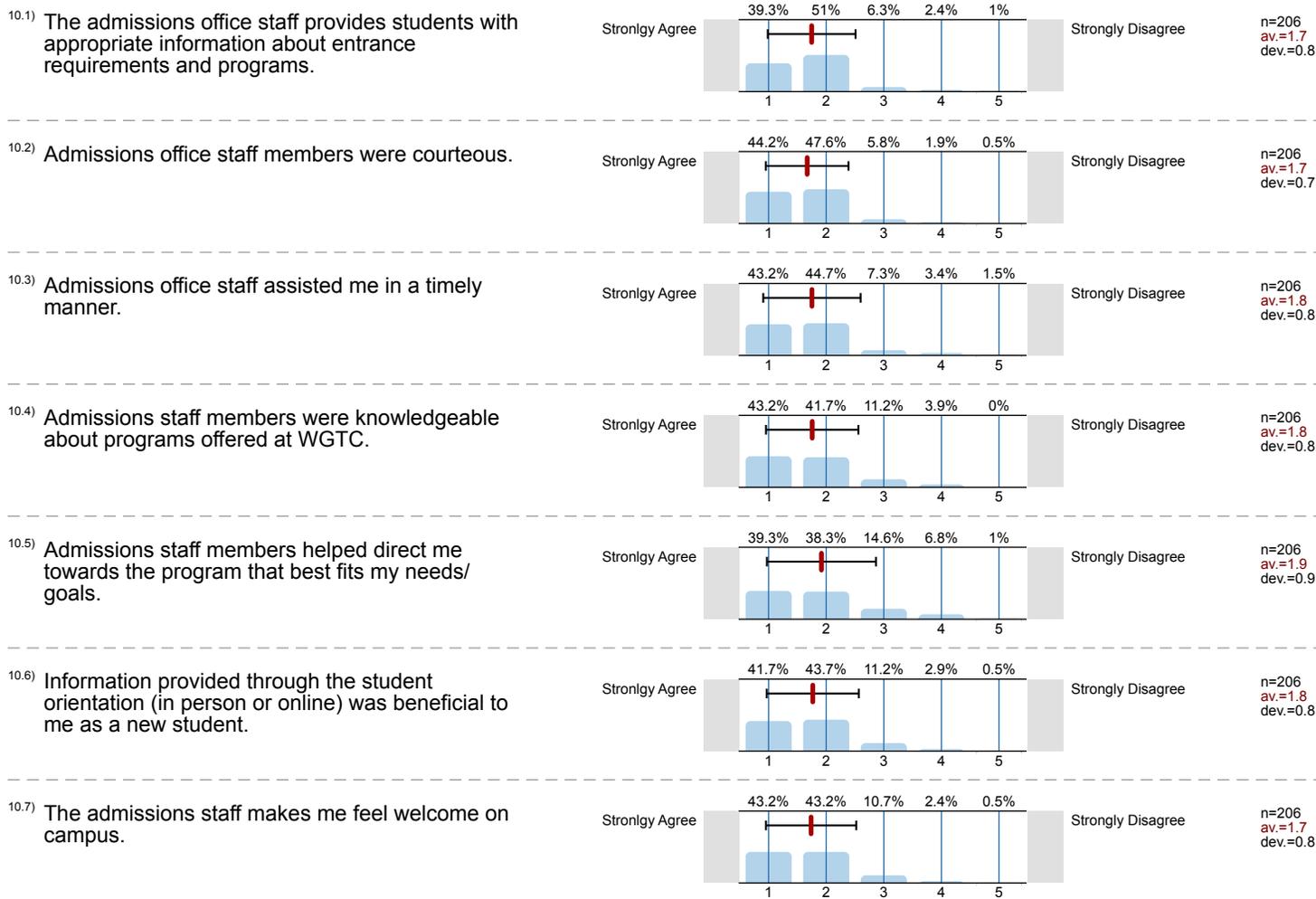


9. BOOKSTORE





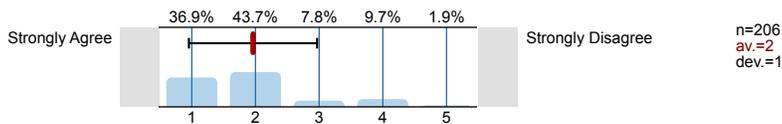
10. ADMISSIONS / STUDENT ORIENTATION



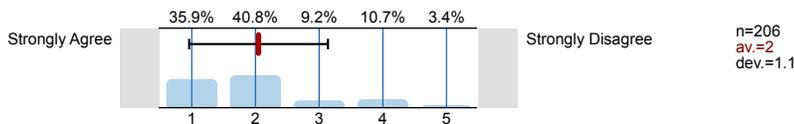
11. FINANCIAL AID



11.2) I received adequate information needed for financial aid applications.

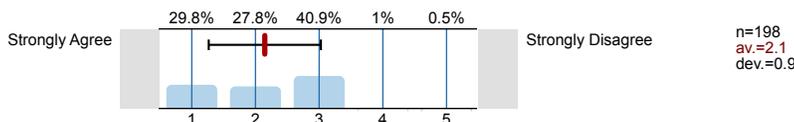


11.3) I am satisfied with the services provided by the financial aid staff.



12. STUDENT SUCCESS CENTER

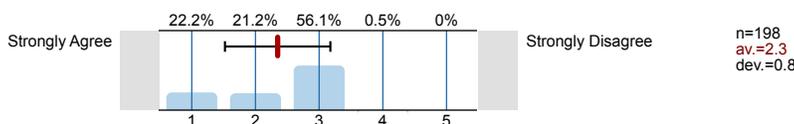
12.1) Services provided by the Student Success Center are helpful for my academic needs.



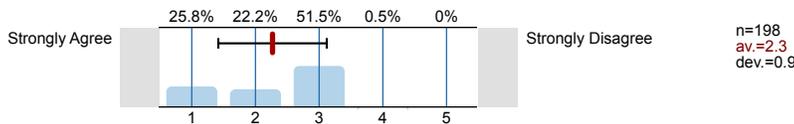
12.2) As a student who received tutoring services for two or more hours through the Student Success Center, I was satisfied with the assistance I received.



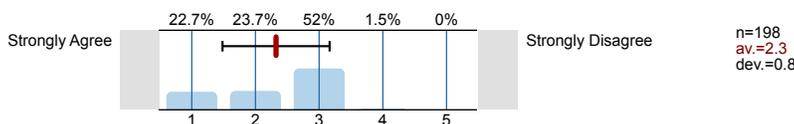
12.3) The basic computer skills training I received through the Student Success Center helped me to be more comfortable in the use of a computer.



12.4) After receiving the Tools for Success training through the Student Success Center, I am comfortable using BanWeb.

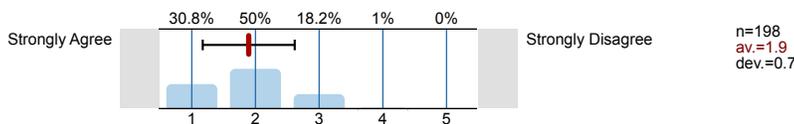


12.5) SSC Lab environment was conducive to my learning needs.

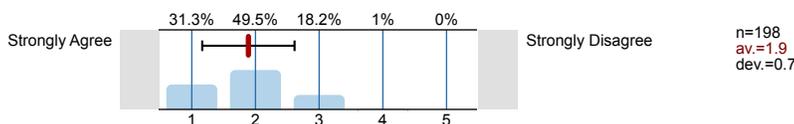


13. REGISTRAR

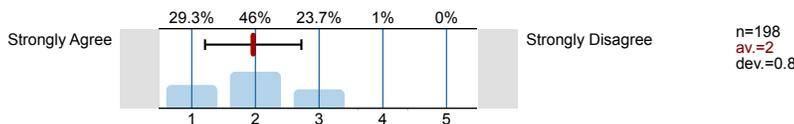
13.1) Staff members in the Registrar's office are helpful.



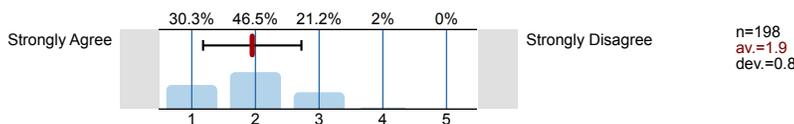
13.2) Staff members in the Registrar's Office provided assistance in a timely manner.



13.3) The Registrar's Office disseminates helpful information regarding drop / add / withdrawals.



13.4) The Registrar's Office relays information in a way that can be easily understood.





14. CAREER SERVICES



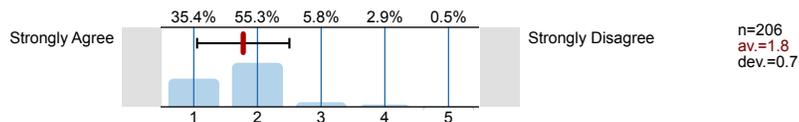
15. OTHER SERVICES



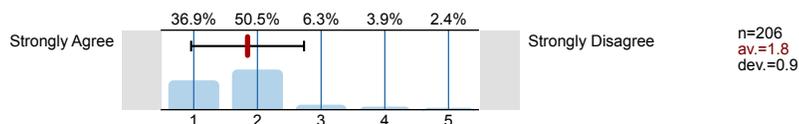
16. STUDENT COMMUNICATION



16.4) The college website provides accurate information.

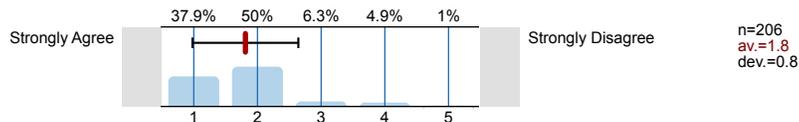


16.5) I am satisfied with the college's communication of important information such as policies, events, and deadlines.

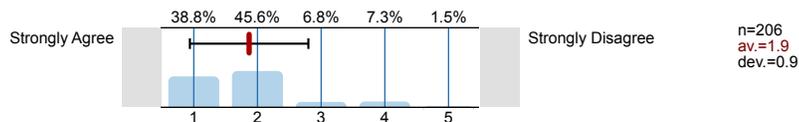


17. ADVISEMENT

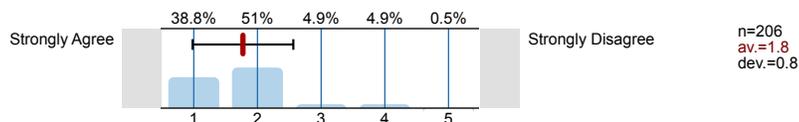
17.1) My registration process was well-organized.



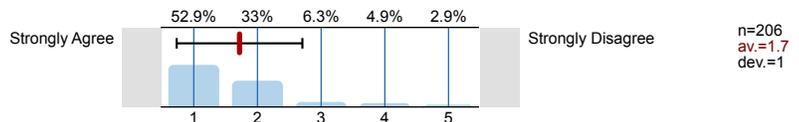
17.2) The advisement process for students is well organized.



17.3) I have a clear degree plan and understand the courses I must complete in order to graduate.

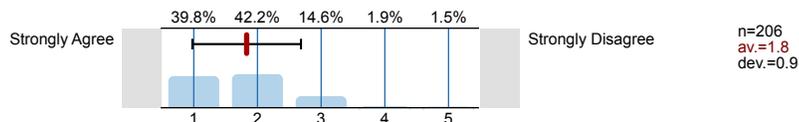


17.4) My advisor was helpful.

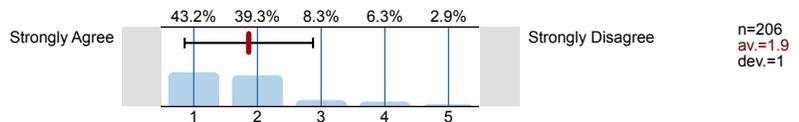


18. INSTRUCTION

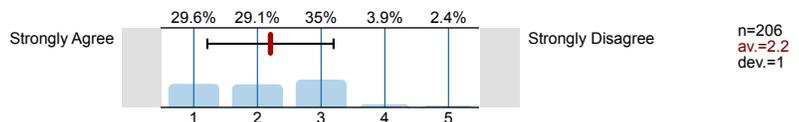
18.1) I am satisfied with the quality of instruction of my General Education courses (English, math, etc.)



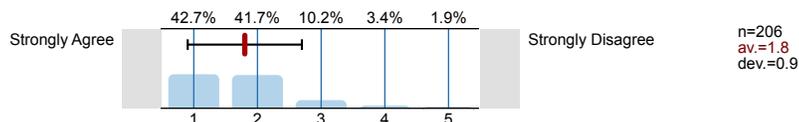
18.2) I am satisfied with the quality of instruction of my selected occupational courses.



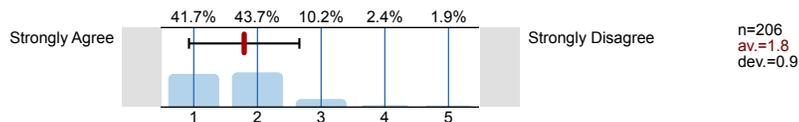
18.3) I am satisfied with the quality of instruction of my online (Distance Education) class.



18.4) I will recommend Wiregrass Georgia Technical College to my family and/or friends who may be interested in additional education.

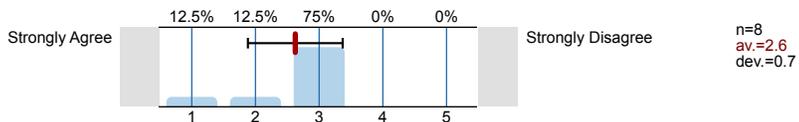


18.5) I have reviewed the academic policies in the Student Handbook and Catalog



19. TUTORING

19.1) As a student who received tutoring services for two or more hours, I was satisfied with the assistance I received.

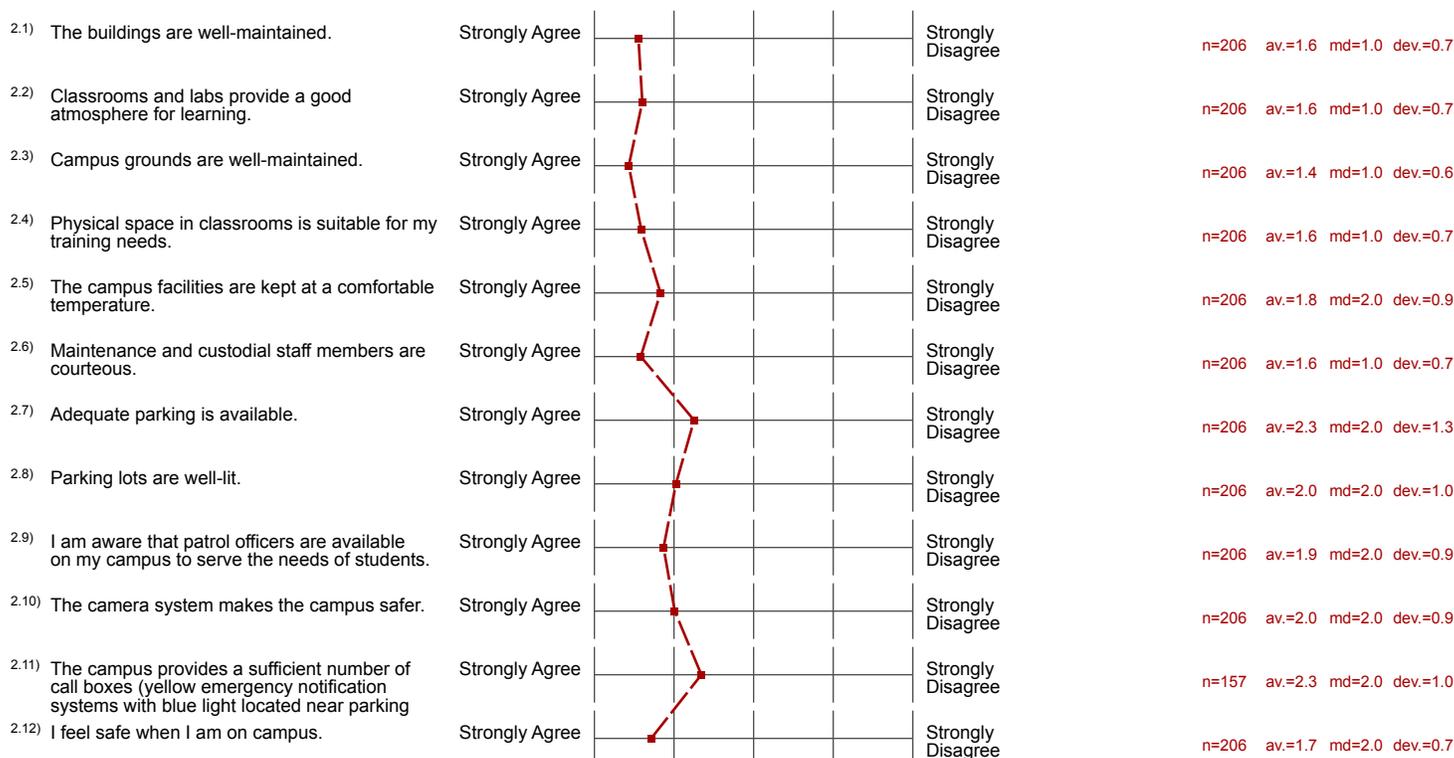


Profile

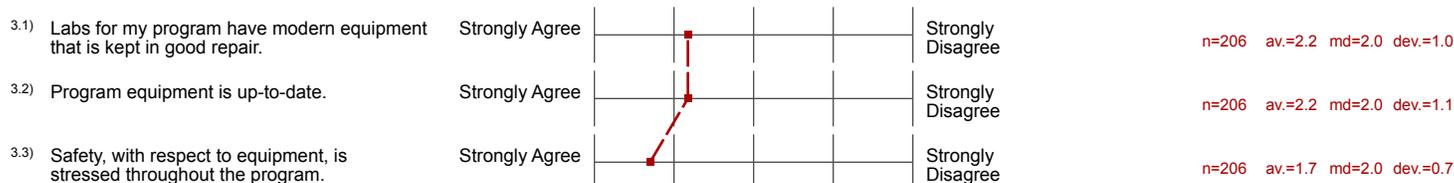
Compilation: WGTC Student Satisfaction Survey 2014

Values used in the profile line: Mean

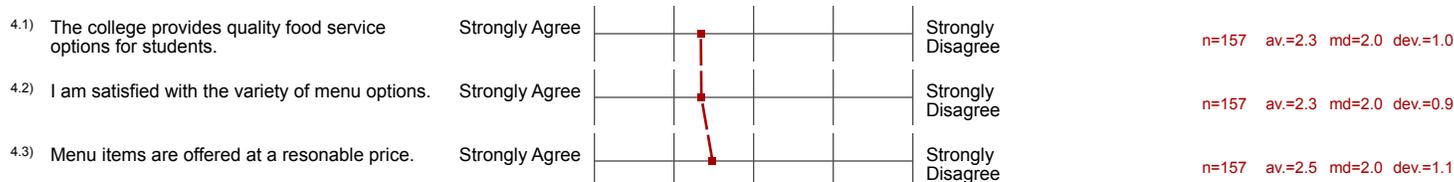
2. SECURITY, BUILDING, & MAINTENANCE SERVICES



3. EQUIPMENT



4. FOOD SERVICE



4.4) The college provides adequate food services for students on campus.	Strongly Agree		Strongly Disagree	n=17 av.=2.5 md=3.0 dev.=1.2
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5. STUDENT ACTIVITIES

5.1) Students are informed about campus activities.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.8
5.2) I am aware that the college provides opportunities for students to participate in student organizations (i.e. SkillsUSA, SLC).	Strongly Agree		Strongly Disagree	n=198 av.=1.8 md=2.0 dev.=0.9
5.3) I am satisfied with campus activities.	Strongly Agree		Strongly Disagree	n=206 av.=2.0 md=2.0 dev.=0.9
5.4) I am aware that the college provides opportunities for students to participate in student organizations (SLC).	Strongly Agree		Strongly Disagree	n=8 av.=1.8 md=1.0 dev.=1.4

6. RECRUITMENT

6.1) Recruitment materials present an accurate picture of the college.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=0.8
6.2) The recruitment materials I received were helpful in making my decision to attend WGTC.	Strongly Agree		Strongly Disagree	n=206 av.=2.1 md=2.0 dev.=0.9
6.3) The recruitment materials I received assisted in my program choice.	Strongly Agree		Strongly Disagree	n=206 av.=2.1 md=2.0 dev.=0.9

7. INFORMATION TECHNOLOGY

7.1) Computer systems available for my classes are appropriate for my training needs.	Strongly Agree		Strongly Disagree	n=206 av.=2.1 md=2.0 dev.=1.1
7.2) Computer systems in my labs are well maintained.	Strongly Agree		Strongly Disagree	n=206 av.=2.2 md=2.0 dev.=1.1
7.3) I am satisfied with the availability of Internet services.	Strongly Agree		Strongly Disagree	n=206 av.=2.5 md=2.0 dev.=1.3

8. LIBRARY

8.1) Assistance provided by the library staff is helpful.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.8
8.2) The library is open during hours that are convenient for me.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=0.9
8.3) Library resources are adequate to meet the needs of my program of study.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=0.8
8.4) Library instruction such as orientation, website, or online tutorials was helpful in preparing me to use the library.	Strongly Agree		Strongly Disagree	n=206 av.=2.0 md=2.0 dev.=0.8

9. BOOKSTORE

9.1) Supplies I need for my classes are available in the bookstore.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=0.9
9.2) Bookstore staff are courteous.	Strongly Agree		Strongly Disagree	n=206 av.=1.7 md=2.0 dev.=0.8
9.3) The book-buying process is efficient.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=0.9

9.4) Bookstore hours are convenient.	Strongly Agree		Strongly Disagree	n=206 av.=1.7 md=2.0 dev.=0.7
9.5) The book list published at the beginning of each term provides relevant information.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.8
9.6) I generally purchase text books required for my classes from the Wiregrass bookstore.	Strongly Agree		Strongly Disagree	n=206 av.=2.0 md=2.0 dev.=1.1
9.7) The textbook buyback program held at the end of each term is beneficial to students.	Strongly Agree		Strongly Disagree	n=206 av.=2.2 md=2.0 dev.=1.0

10. ADMISSIONS / STUDENT ORIENTATION

10.1) The admissions office staff provides students with appropriate information about entrance requirements and programs.	Strongly Agree		Strongly Disagree	n=206 av.=1.7 md=2.0 dev.=0.8
10.2) Admissions office staff members were courteous.	Strongly Agree		Strongly Disagree	n=206 av.=1.7 md=2.0 dev.=0.7
10.3) Admissions office staff assisted me in a timely manner.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.8
10.4) Admissions staff members were knowledgeable about programs offered at WGTC.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.8
10.5) Admissions staff members helped direct me towards the program that best fits my needs/ goals.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=0.9
10.6) Information provided through the student orientation (in person or online) was beneficial to me as a new student.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.8
10.7) The admissions staff makes me feel welcome on campus.	Strongly Agree		Strongly Disagree	n=206 av.=1.7 md=2.0 dev.=0.8

11. FINANCIAL AID

11.1) Financial aid information is readily available.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=1.0
11.2) I received adequate information needed for financial aid applications.	Strongly Agree		Strongly Disagree	n=206 av.=2.0 md=2.0 dev.=1.0
11.3) I am satisfied with the services provided by the financial aid staff.	Strongly Agree		Strongly Disagree	n=206 av.=2.0 md=2.0 dev.=1.1

12. STUDENT SUCCESS CENTER

12.1) Services provided by the Student Success Center are helpful for my academic needs.	Strongly Agree		Strongly Disagree	n=198 av.=2.1 md=2.0 dev.=0.9
12.2) As a student who received tutoring services for two or more hours through the Student Success Center, I was satisfied with the	Strongly Agree		Strongly Disagree	n=198 av.=2.4 md=3.0 dev.=0.9
12.3) The basic computer skills training I received through the Student Success Center helped me to be more comfortable in the use of a	Strongly Agree		Strongly Disagree	n=198 av.=2.3 md=3.0 dev.=0.8
12.4) After receiving the Tools for Success training through the Student Success Center, I am comfortable using BanWeb.	Strongly Agree		Strongly Disagree	n=198 av.=2.3 md=3.0 dev.=0.9
12.5) SSC Lab environment was conducive to my learning needs.	Strongly Agree		Strongly Disagree	n=198 av.=2.3 md=3.0 dev.=0.8

13. REGISTRAR

13.1) Staff members in the Registrar's office are helpful.	Strongly Agree		Strongly Disagree	n=198 av.=1.9 md=2.0 dev.=0.7
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13.2) Staff members in the Registrar's Office provided assistance in a timely manner.	Strongly Agree		Strongly Disagree	n=198 av.=1.9 md=2.0 dev.=0.7
13.3) The Registrar's Office disseminates helpful information regarding drop / add / withdrawals.	Strongly Agree		Strongly Disagree	n=198 av.=2.0 md=2.0 dev.=0.8
13.4) The Registrar's Office relays information in a way that can be easily understood.	Strongly Agree		Strongly Disagree	n=198 av.=1.9 md=2.0 dev.=0.8
13.5) The processes for applying for graduation are student friendly.	Strongly Agree		Strongly Disagree	n=198 av.=2.2 md=2.0 dev.=0.8
13.6) The processes for drop / add / withdrawals are student friendly.	Strongly Agree		Strongly Disagree	n=198 av.=2.0 md=2.0 dev.=0.8

14. CAREER SERVICES

14.1) Job placement/career services personnel are helpful.	Strongly Agree		Strongly Disagree	n=198 av.=2.3 md=2.0 dev.=0.8
14.2) Career Service staff provides helpful information on conducting a successful job search.	Strongly Agree		Strongly Disagree	n=198 av.=2.3 md=2.0 dev.=0.8
14.3) Career Service staff provides helpful information on available job opportunities.	Strongly Agree		Strongly Disagree	n=198 av.=2.2 md=2.0 dev.=0.8
14.4) Career Service staff provides helpful information on resume preparation.	Strongly Agree		Strongly Disagree	n=198 av.=2.3 md=3.0 dev.=0.8
14.5) Career Service staff provides helpful information on interviewing skills.	Strongly Agree		Strongly Disagree	n=198 av.=2.3 md=3.0 dev.=0.8

15. OTHER SERVICES

15.1) As a student with a documented disability, I am satisfied with the services provided by the disabilities service office.	Strongly Agree		Strongly Disagree	n=206 av.=2.7 md=3.0 dev.=0.7
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16. STUDENT COMMUNICATION

16.1) Student email is an effective way to communicate important information to students.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.9
16.2) Social Media is an effective tool used to communicate student related information.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=0.8
16.3) Printed flyers and posters around campuses help notify students of upcoming events and important dates.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.8
16.4) The college website provides accurate information.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.7
16.5) I am satisfied with the college's communication of important information such as policies, events, and deadlines.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.9

17. ADVISEMENT

17.1) My registration process was well-organized.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.8
17.2) The advisement process for students is well organized.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=0.9
17.3) I have a clear degree plan and understand the courses I must complete in order to graduate.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.8
17.4) My advisor was helpful.	Strongly Agree		Strongly Disagree	n=206 av.=1.7 md=1.0 dev.=1.0

18. INSTRUCTION

18.1) I am satisfied with the quality of instruction of my General Education courses (English, math, etc.)	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.9
18.2) I am satisfied with the quality of instruction of my selected occupational courses.	Strongly Agree		Strongly Disagree	n=206 av.=1.9 md=2.0 dev.=1.0
18.3) I am satisfied with the quality of instruction of my online (Distance Education) class.	Strongly Agree		Strongly Disagree	n=206 av.=2.2 md=2.0 dev.=1.0
18.4) I will recommend Wiregrass Georgia Technical College to my family and/or friends who may be interested in additional education.	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.9
18.5) I have reviewed the academic policies in the Student Handbook and Catalog	Strongly Agree		Strongly Disagree	n=206 av.=1.8 md=2.0 dev.=0.9

19. TUTORING

19.1) As a student who received tutoring services for two or more hours, I was satisfied with the assistance I received.	Strongly Agree		Strongly Disagree	n=8 av.=2.6 md=3.0 dev.=0.7
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(*) Note: If the number of responses to a question is too low the evaluation will not be displayed in the profile line.

Comments Report

2. SECURITY, BUILDING, & MAINTENANCE SERVICES

2.14) Security, Building, & Maintenance Services Comments:

- I don't no about the lighting on the grounds because I am there doing the day.
- Always does a good job.
- Bathrooms need repair in certain buildings.
- Berrian Hall could be kept a little cooler on hot days! i feel like im suffocation most days when im in that hall!
- Blocking off entire parking lots is frustrating when parking is already a tight issue.
- Buildings are well-maintained and campus feels secure. (2 Counts)
- Every thing is good
- Everything is good for the most part. There is always someone walking around cleaning. I always see the lawn being taken care of.
- Good (2 Counts)
- Great Job!
- Hi
- I am unaware of emergency boxes.
- I am unsure of the lighting due to all my classes are in the morning.
- I don't have any comment concerning this matter at the current time.
- I feel that we should have more security enforced at night; I am a student that gets out of class sometimes around 9p.m.
- I was not aware of the security on campus.
- In my opinion, i feel we should have been introduced to the security on campus during orientation, but that was not done.
- Make sure restrooms and kitchen bathrooms have toilet paper
- N/A (2 Counts)
- NA (4 Counts)
- No Comments!
- None (2 Counts)
- One of the cleaning ladies, I think they are called custodians, for the Irwin Hall at the Ben Hill campus really annoyed me one day. I am one of the Practical Nursing students. She stopped me one day, about a month into the semester, and told me to tell the rest of my classmates that she had to clean up a lot of trash from our computer lab. However, the problem I have is (1) that was the first time in the whole month that she had even cleaned the room, so, a month's worth of trash was in there and (2) the Practical Nursing students are not the only ones that use that lab. Lots of students use that lab and anyone of them could have brought that trash, but she gets on to us.
- Security is great on the cook campus. The Building and Maintenance is great too.
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDENCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The camera operations are awful as is the police on campus. I was hit on campus, knowing that a camera would have been able to see what car had done the hit and run while I was in class. Officer did not come out to inspect my vehicle nor was the security footage reviewed and I am stuck with a massive dent in my bumper because of it.
- The class room temperature was cold most of the time. I was a day student therefore I can not comment on the lighting of the parking lots.
- The janitorial services need improvement in cleaning classes that have computers, dusting and disinfecting key board on a regular basis.

- The maintenance people are very nice and friendly. I feel secure when I'm on campus because we have campus police. The building is nice and comfortable.
- The officers have a great work about their job.
- The security and maintenance is good. I come to class and its always clean and I also know if I have a problem I can take it to the officer or anyone else that's security.
- The security, building, and maintainance services are just fine.
- There could be a couple of more couple boxs specifically infront of lowndes hall close to the student center.
- There could definitely be more lighting in the parking lots for night students. And a few more call boxes just in case.
- There is not enough parking on campus! I arrive early and still have to ride all around the school to find somewhere to park. There has been many times that I have had to park on the very opposite end of where I need to be. This is one of the most aggravating thing about Wiregrass. I also know I am not alone in feeling this way.
- These services provide great service.
- They are doing a great job!
- They are doing a great job.
- Think these areas are pretty good...
- Very good!
- Very nice facilities.
- We have great security.
- We have seen security at night just two times
- We need more security lights on the back row of the parking lot.
- are ok
- especially when events are going on parking is difficult to find, Need more handicapped spots
- goiod
- good
- good.
- grounds and building look kept up and well maintained
- maintenance services are very polite and friendly. They keep the building clean and smelling well.
- more cameras and signs stating that Men's toilet near the welding lab has been out of service since last semester. No excuse for that. Our computer room floor in the auto repair and refinishing lab never sees any real cleaning by the staff.
- n/a (2 Counts)
- no comment
- no comments
- no comments;they are good
- no complaints
- none (4 Counts)
- they are good
- they are mostly friendly. no problems. bathrooms are kept nice and clean
- wonderful

3. EQUIPMENT

3.4) Equipment Comments:

- Systems need to be updated, computers are too slow
- Computers in ECCE class are very slow, especially when logging on.
- A lot of non-functioning part or out dated parts.
- All equipment is new or in good condition.
- All the computers seem new and in good shape. Its great the the first ten pages of printing in the library are free!
- Awesome!
- CIST labs are strongly in need of new equipment. (2 Counts)
- Computer need to be update, because they download so slow and sometimes you can't even get what you need
- Computers are VERY slow. It takes at least 20 minutes to boot up.
- Computers are extremely slow! Wifi needs to be made faster!
- Computers could stand to be updated with windows updates more often. Lowdnes hall has atleast 150 due on some computers
- Could use some new computers.
- Culinary program needs a bigger kitchen with more stove top space.
- During this semester, I have not been using any equipment in my classes because my classes are online. I will say that the computers are in good condition.
- Equipment in 7219 is way out of date. Super slow and not new technology.
- Exam tables could be updated
- Good
- Haven t been in a lab to see how the equipment is
- Hi
- I am in Drafting and my teacher does not have the printing equipment that works that he should have to print our blueprints. There is a lot of other books that should be provided to our class for learning that is not available.
- I have no comments.
- I know that there's limited budget, but some the equipment need to be replaced.
- In good shape.
- In some of the allied health programs there needs to be up to date equipment as far as the lab concerns. there are a lot of times when student have to improvise using towels, sheets as maniquins. A lot of the equipment is very outdated and measures need to be taken to improve this issue.
- In the Practical Nursing Program we practiced with old needles that were brittle.
- Internet is slow
- Lab DMPT Apple computers are not keep up to date, with Adobe Software updates.
- Most of the computers in the computer lab are too slow.
- N/A (2 Counts)
- NA (3 Counts)
- No Comments!

- None
- Nope
- Nursing Students didnt have hardly any of the supplies they needed this year.
- Our equipment is very old and could be updated. It works but it definitely could use an upgrade.
- Our instructors do their best to keep our equipment in good working order. I think they need a tool room person to help control the loss of tools and to help control the flow and upkeep of the equipment.
- Our internet is constantly down and that becomes a real problem.
- Safety is key.
- Software that we have to use for the program does not work on newer computers and the computers in class are too slow.
- Some of the equipment in the Radiology program is not exactly up to date but its still very useful.
- Sometimes the computers take way too long to log on.
- Surgical Tech labs need up to date equipment to help students learn more in dept procedures
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDENCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The computers are adequate, but in need of an update.
The internet speed is abhorrent! It is ridiculously slow and at times it just shuts down. You have classes RELYING on the internet for various activities and it's hardly ever working. Please help.
- The computers are slow! It takes way to long to load.
- The computers in both of the computer labs take at least 30 to 45 minutes to turn on and boot up just to get to a point where you can access the internet; and then, after you click on the internet, it still takes at least 5 to 10 minutes to access the site that you need in order to complete the online portion of your classwork. So whenever I arrive at 8:00 A.M. and turn on the computer in the computer lab, I can't actually begin doing my work online until about 8:45 A.M. and this is EVERYDAY. The problem is the exact same with ALL of the computers in BOTH computer labs. My class is from 8 AM - 9:30 AM so that only gives me half of the class period to actually work on the online portion of my classwork and since I can't afford internet at home, I have no choice but to use the computers at the school and it is extremely time consuming. Please purchase new computers and possibly change ISP's to solve this huge problem for all of the students on the Cook Campus.
- The computers in the computer lab that is in the same building as the admissions office is are out of date with the software and speed of the computer. I am in a math class right now and the computers are VERY slow. It makes trying to do math homework very hard when you have to wait in between questions. I know the newer building has faster computers and I think it should be the same throughout the school!
- The computers moved extremely slow. I have to get to class 30 minutes early just so I can make sure I am logged into Angel before class start.
- The computers that are on this campus are so slow and take forever to get any work done on them. They need to be updated and angel secure browser and google chrome should be on every computer so we dont have to move around and find one that has it. We always have to wait for them to come up and then figure out that the one we are trying to use doesn't have what we need on it.
- The computers we use are in bad need of attention. They need to be cleaned up from old data no longer used as files saved from previous students. The hard drives are full and this really slows us down trying to log on and move around in the programs. This is a waste of valuable learning time.
And where do I begin with SNAP... this is terrible!!!! Most of our tests and practice work is in this program and it doesn't work half the time and the other half it only logs part of your answers. The school should be ashamed to make the students work with this until it is repaired.
- The equipment for my program is overly used.
- The equipment is always helpful when it;s time for me to do a project in my ECCE classes.
- The equipment is fine but the computers take to long to load up. i think we should upgrade our software.
- The equipment is well kept.
- The radiology program is in need of up to date equipment and more equipment that is used that we do not have.
- The speed of the computers are so slow, that it takes half the class to get them to start. Then when they start they freeze trying to get to the work on angel.
- There has been occasion that not all computers work in some of the classrooms but, most of the time this is not a problem.

- We have had problems with the projection board this semester, although this problem is fixed, for now. Also, we have been having a huge problem taking our exams using the Secure Browser. I do not know if the problems are on Wiregrass's side or Angel's, but we had problems almost every single time we took a test. Our teacher even had to print out our test a few times.
- We should have more
- are well equipped
- computers work well when I use them
- good
- good. effective.
- n/a
- need more access to newer equipment
- no comment
- none (4 Counts)
- paint booths require maintenance and cleaning
- provides good training experience
- some computers are slows when are running a program.
- some of the equipment works a lot better than others
- strongly agree
- the computers are slow
- they are good
- they are very good
- up to standard
- we dont have the newest computers to work with in lab... we have teh rejects from the Valdosa Campus
- we need up to date equipment in order to know what we will be handling when we are out in our field.

4. FOOD SERVICE

^{4.5)} Please add suggestions for additional menu items for the Upper Crust.

- Have Wendy's hamburgers
- no answer
- pizza
- .
- ?
- A better menu option
- A fish option would be nice for those with particular diets. (2 Counts)
- All menu items are satisfactory.
- Better employees
- Better selection of healthier food choices . More fruits/salads/yogurts/ granola bars
- Boneless wings.
- Calzones, Peanut Butter Jelly?

- Chicken Alfredo
- Could always be longer hours on the Upper crust.
- Do not eat there.
- Do not use fold service facility.
- Don't eat here.
- Every time I come to class and go on my lunch break the uppercrust is closed they need to extend the hours which it is open a little later to accommodate the night students.
- Everything is good!
- Everything the Upper Crust has is fine, it fits my needs well.
- Food items that do not take fifteen minutes to cook
- French toast or pancakes.
- Have No Suggestions, don't eat on campus
- Hi
- I attend class in the evening so I have no suggestions.
- I currently have not eaten at the upper crest so I have no suggestions at this time
- I do not eat here so N/A.
- I do not eat here.
- I do not eat in the cafeteria frequently but, when I do, most everything that I would choose from is available.
- I do not eat there everyday, so it fine with me,
- I do not eat there.
- I don't eat at the upper crust
- I don't eat on campus.
- I don't have an opinion.
- I don't have any suggestions to speak of right now.
- I feel more of a value type menu is needed with a wider selection hot dogs and taco Tuesday is not quit enough
- I feel that Upper Crust should be open on Fridays. There are students who attend classes on Fridays, they don't have to serve anything heavy, the snack stand is good enough.THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDENCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- I have never ate at the Upper Crust, so I have no suggestions
- I have never eaten at the Upper Crust.
- I have no other suggestions
- I have no suggestions, I always eat at home, but thanks.
- I have none
- I haven't visited the Upper Crust so I do not have any complaints or suggestions
- I like the menu as it is.
- I really don't know anything about the food service, because it always be close when I get to class or when I go my break.
- I stopped in the Upper Crust one time. I ordered my food and waited a good amount of time before I got my food. There was only one

person cooking items and she did not seem happy about being back there.

- I think more sandwiches and pizza should be available.
- I think they could stay open a little bit later for the ones who take night classes.
- I would like to see more healthy food choices on the menu.
- I would love to have a Starbucks
- Id like to see more coffee creamer flavors.
- If the prices of the food is going to stay the same, the quality of the food needs to equal up to the price. A lot of the food seems to be pre packaged processed foods. In closing I must say that there are good items on the menu for example the salads as well as the chicken tender baskets. However a lot of time there are no salads due to them being completely out of lettuce. Breakfast items are good except they seem aggravated if you request a scrambled egg with your grits, they will plo p a fried egg in there before you know it. Kim rocks by the way!!!
- Items are too expensive for students
- Items ok but, food is over priced
- Just more cooked food
- Just not enough to choice from
- Lower the prices and you may get more patrons! i go off campus every day because its just too expensive!
- Mac and cheese
- More choices
- More fruit cups, fresh fruit, almonds or other nuts, special K or other type protein shake
- More vegetarian options.
- My classes are in the afternoon, so I rarely eat lunch at Wiregrass. When I do, I bring my own lunch.
- N/A (12 Counts)
- N/a
- NA (3 Counts)
- Never been there
- No suggestions
- None
- None...I do not use.
- Only take night classes
- Peanut butter and jelly sandwiches
- Please add free refills. Its not very expensive for the Upper Crust and would save students a ton of many rather than paying for an entire drink for every refill. Valdosta State has free refills. Its kind of like being in a theme park paying for them.
- Pork Chops
- Prices are high.
- Some of the meals are a little pricy. The quality of the food is great though. I also think that the meals should include the side salad versus having to purchase it seperatly.
- Soup
- Soup and sandwich
- The hours open need to be extended.
- The menu is fine.

- The sale of non-perishable items such as canned fruit or benie-wennie or any other items that are inexpensive.
- The upper crust !!!!! GREAT.
- The upper crust is always backed up and you have to wait forever for what you order. With having to wait so long for food it is easier for students to actually go thru a drive thru and get our lunch and it is also cheaper to go to another restaurant.
- There seems never to be pizza, and even though there was an oven problem awhile ago... When the oven was working there were many times when pizza was not available.
- They could have a better variety I really don't eat anything they serve
- They're adequate right now, but I'd like chicken sandwiches and more fruit variety.
- Usually too crowded, takes too long
- Veggies...raw sliced cucumbers and carrots with ranch dressing is a good healthy alternative to french fries as a side.
- We already serve everything I eat.
- We do not have the Upper Crust on Coffee Campus.
- We have a different variety of foods and the staff are super nice.
- barbeque pizza
- better tasting pizza
- cheese sticks
- chicken sandwiches
- don't eat at the school
- flavor wings
- food is sometimes undercooked. prices are too high for a non-legit restaurant. had a friend get wings and there was blood still on the chicken
- fresh fruit daily would be nice
- fruit
- hamburger
- have more healthier foods besides fried food (grilled)
- have more variety
- I do not eat on campus
- I do not eat there I have no suggestions
- I don't go to the upper crust.
- I think it's fine the way it is.
- it is good food
- more chip varieties
- more green vegetables
- more variety at lower prices
- more vegetables for the menu
- my grandma cooking
- n/a (6 Counts)
- nachos please. They also run out of several lunch items every day.

- nachos
- nachos.
- no comment
- no hours for the night students
- no suggestions (3 Counts)
- none (7 Counts)
- please add cresents
- sandwiches and smoothies
- the food is too expensive for students
- the workers have a bad attitude
- variety of fruits and vegetables, soups and sandwiches
- why is the coke machine outside and the pepis machine on the inside? Put them side by side. the only food is on one side of the campus.. Not fair to the people that have classes on the other side of the campus. What food there is too high for poor college kids. Cheaper to eat off campus

4.6) Please add suggestions for additional menu items for the vending machines.

- I dont know.
- Maybe they can add some food in pop top cans that can be warmed in the microwave. these type of quick meals do not have to be kept cold and warm easily.
- N/A (3 Counts)
- NA (2 Counts)
- Not sure
- The variety provided is great.
- Vending Machine good.
- Vending machine foods are not adequate nutrition.
- doritos
- every thing ok
- idk
- more healthier items would be a plus
- more options
- n/a

4.7) Food Service Comments:

- Adequate.
- Always friendly!
- Awesome!
- Delivery
- Do not eat there.
- Food service is great.

- Food service is wonderful.
- Food service staff is friendly and competent. (2 Counts)
- Food was always good to me.
- Good
- Good job.
- Great Staff.
- Great service.
- Great.
- Hi
- Hot served meals with a salad bar.
- I am grateful for the convenience but i would like to see more outlet ports and a bit more comfortable seating.
- I do not eat here.
- I don't eat on campus.
- I have only eaten at the Upper Crust three times, Each time I have ate there I have just thrown my food away. I had not eaten in there in awhile, so I tried it again this week. I got a grit bowl with bacon. The egg was not broken up it was just a whole egg in grits that you needed a straw to drink them with. I picked out the few pieces of bacon in it and threw the rest away. Very disappointing.
- I only purchase from the vending machine which seems to be fair on pricing.
- I think there should be a cafeteria so students can stay on campus and eat and not have to leave and come back.
- IT SUCKS!
- In general I like it all and the place is always real clean. I would be proud to take anyone as a visitor there.
- It's not the menu that is the problem, it is the cashiers. They are usually rude and never speak... they just take your money and hand you your change. Some don't even tell you your total they just let you read it.
- Lower Prices
- N/A (4 Counts)
- NA (3 Counts)
- Never eat there did not know I could
- No complaints.
- None (2 Counts)
- Over all they are doing a great job.
- Overall the food is priced and taste reasonable.
- Plenty of food service between the vending machines and bookstore.
- Sometimes the vending machines have old food, and they sometimes do not function properly.
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDENCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The main lady in the food service is always in a foul mood.
- The staff is very courteous.
- The supervisor is very rude
- The upper crust grill should be left running until at least 7pm for students who attend night classes.

- There is an older lady that is rude to students when we do make our purchases at the upper crust.
- There ok
- They okay
- always in good working condition
- food is good some of the workers act like your a burden on them
- from what i hear it could be improved . I dont eat here much
- good (2 Counts)
- i can go to burger king and eat cheaper
- idk
- its okay but it can be better
- keep it open later
- my food was cold and my burger were hard very hard, but didn't have time to take it back...
- n/a (3 Counts)
- na
- no comment (2 Counts)
- none (4 Counts)
- see previous question.
- they should deliver

5. STUDENT ACTIVITIES

5.5) Student Activities Comments:

- I am aware that there are clubs on campus, but not aware of there meet times and places until usually it is too late. I would suggest signs not emails.
- Broadcast thru email.. Not the fault of school if people do not check it.
- Do not participate in any activities because I have a job
- Don't offer a lot but it's okay
- Everyone receives emails so everyone knows what is going on.
- Everything is good
- Fun
- Good
- Great service.
- Hi
- I am aware of student activities but I don't join them.
- I am fully satisfied with student activities.
- I am in the WGCF organization and I enjoy being apart of it.
- I believe we could have more activities and in that we would have better relationships among fellow students. For instance we could have a program where students help fix or repair senior citizens homes or help any family in need of help.
- I certainly get the feeling that the only way to know something is going on on campus is to stumble upon it. I like doing things on campus

and I usually find out one way or another but maybe if students could sign up for text alerts for campus activities that would be great. Or even an app for mobile devices would also be useful. Just ideas. Also, most clubs seem specific to area of study so it would be cool to have a couple that were more inclusive.

- I do not know much about the activities you have on campus. I think it was mentioned one time during orientation, but I haven't heard anything more about it.
- I don't need to be receiving an email for every single campus saying the same thing it would be great just to eliminate all the other emails
- I don't really have time to participate in the activities but I have heard about some
- I enjoy the student activities.
- I feel that the Wired Up Day was not available to students who attend night classes. We were told by instructors that when we got to school at 3pm wired up would have still been going on. A lot of us did not get to participate in the activities due to things being shut down before the time that it was scheduled to end.
- I get way too many emails about this stuff.
- I have no comment.
- I love being able to have these activities to be apart of other than being a student
- I think student activities is something that would interest a lot of people and keep them busy and it sometimes helps the shy ones with their communicating skills help them open up more.
- I was aware of the activities on campus. I wanted to participate in the Wiregrass Christian Fellowship but did not have time to participate due to the overwhelming activities and classroom work load that I was expected to do on my own with very little instruction from my instructor.
- I would like to see more cascading of information to various programs.
- It would be nice to have somewhere to skate or play ball.
- Maybe through email, these activities may be promoted, but never hear anything from the teachers or staff 'face to face type announcements in the class rooms' about the programs or when the next meetings will be or what they are about.
- N/A (4 Counts)
- N/a
- NA (4 Counts)
- No Comments!
- None (2 Counts)
- Not all students use the student e mail accounts. need to use reminder 101 like the jr and high school do. Everyone has cell phones and text message. the student clubs keep to themselves they don't let any new people in.
- Plenty of activities for the size of the school.
- Student who work during the day really don't get a chance to enjoy the activities because everything is doing the day.
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- There does not seem to be any on this campus.
- There have been several times that an event was sent out to the student e-mails for the first time on the very day of the event. The most recent time this happened was about the event where programs were to bring in canned foods. The first and only e-mail I got about that event was around 4 AM on the very day it ended and it ended at like, 8 AM, I believe. I was very disappointed that we were not informed of that before then. No one else in my class knew about it either.
- They are alright
- Though I am aware of the student organizations available, I do not participate and therefore have no comment. (2 Counts)
- We have plenty to do!

- Well provided.
- Would like some family activities. Miss the one that Valdosta used to host during the fall where kids could visit and see all the different areas.
- all activities are announced in time for every one to make any changes to their schedule if they have to.
- fun and informational
- good
- i think they are a good way to integrate and mingle with other students and learn of the other areas of the school
- n/a (5 Counts)
- need more notification
- no comment (3 Counts)
- no comment.
- no comments
- none (6 Counts)
- nothing to comment
- there could be more activities to keep us interested in coming together as students.
- they are good

6. RECRUITMENT

^{6.5)} Recruitment Comments:

- A teacher I had back when I was still in high school
- Ads for Wiregrass are VERY misleading. I completed all of the core classes for LPN and did not get accepted into the program on 3 different attempts so I was forced to change my major. So I went to school for 1 year, then I was told I would be put on a waiting list for the program, in which I waited another 1 & 1/2 years, and then I was told since I wasn't accepted into the program, that I must change my major. I wasted 2 & 1/2 years of my life trying to better myself when all of my efforts got me nowhere but right back where I started. So now, it's been almost 3 years since I've started going to Wiregrass, only to have to start my studies completely over again. Nobody informed me that only 20 students are accepted into that program only twice a year. I feel like I was very much misled and I became depressed because of the situation and didn't know what I was going to change my major to because for years now, I've dreamed of having a nursing job, but all of my efforts got me right back to where I began so I'm very disappointed in your college. So I've changed my major again and hopefully upon completion, I will be transferring to VSU for teaching. That is, IF and ONLY IF, my classes will actually transfer when I complete them, as I was told they would at the time; but I was misled the last time I started this whole process, so that's not to say that I will not be misled again and have to start all over again.
- Advertise more Allied Health classes
- All the staff are very helpful and make you feel welcomed at Wiregrass
- Attending for many years off and on.
- Awesome!
- Didnt get recruited
- Drive by it every day.
- Everything I was told and that I expected was right.
- GOOD
- Good
- I am from the area.
- I dont have any

- I dual enrolled
- I grew up in Lowndes County and have always been aware of the campus existence.
- I have always lived in Valdosta
- I have attended this school before.
- I have certainly heard wiregrass commercials on the radio but the decided factor for me was friends and co-works that attended. The school certainly lives up to the brand it has for itself. Must everyone on campus is friendly and teachers certainly know every student by name.
- I have lived in the area for over 20 years. I have always known of the school.
- I previously attended when school was East Central Tech.
- I tell all my friends and relatives to come to wiregrass.
- I think they are doing a pretty good job.
- I wanted to better myself, and I chose to come to Wiregrass Technical College.
- I was a returning student!
- I was recruited through GaCollege411 and found the website to be delightful and easy to access.
- I've been to this school before,when it was ECT.
- Just felt like coming, so i came.
- Living in Valdosta my whole life
- Moody AFB education center
- My friend came and told me about WGTC
- My mom used to come here when it was East Central Technical College. I heard about the free application day from my cousin and I came up here to see what all the programs they had to offer.
- My mother attended and was employed with Ben Hill Irwin Tech which years later combined to form Wiregrass. I have been around this school all of my life and it is honestly like a home to me.
- My mother said Wiregrass is a great school to attend.
- N/A (8 Counts)
- NA (3 Counts)
- Na
- No Comments!
- No comment.
- None (3 Counts)
- Offer program I was interested in.
- Radio.. Free Application day
- Returning student
- Self
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDENCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The material was very helpful and matched me to the program of my choice
- Very persuasive.

- When i came back to school after 15 years, the first person I talk to was very rude. She treated me like I was a waste of her time. She could not answer any of my questions? I had to drive back out there 3 weeks later to get the answers I needed.
- i think they need more television ads
- i would recruit
- im a returning student so i've been here before
- n/a (4 Counts)
- no comment (2 Counts)
- no comments (2 Counts)
- none (4 Counts)
- none.
- nothing to say
- this process was fast and accurate

7. INFORMATION TECHNOLOGY

7.4) Information Technology Comments:

- I have no comments.
- INTERNET IS VERY SLOW!!! It does not always work which prevents me from completing my work and recieving 0's for some grades! Extremely inadequate!!!
- All computers and information technologies are easily accessible and resourceful.
- All the computer are basically door stoppers. We have computers in the class but half of them dont work and when everyone needs to be on the someone gets left out. Really we need new computers everywhere
- All the computers are ridiculously slow
- Although the computers are available as well as the internet. The computers load up very slow and cause some frustration.
- Angel and Banner web are down way to often
- Computer systems are getting old. The internet IS SO SLOW!
- Computer systems that we need to use for class are not compatible with newer computers. We can only use the systems in class and the computers won't save so we lose all of our work once we have to log out.
- Computers are WAYYYYYYY too slow!
- Computers are very slow.
- Computers in the maintenance labs need to be upgraded. They are embarrassingly outdated. (2 Counts)
- From the time you turn on the computers, you can't access the site you need to complete your work online until about 30-40 minutes later. That's half of my class period and a huge waste of my time.
- Good
- Hi
- I am satisfied
- I have experienced multiple outages during campus hours because of their ISP (MEDIACOM), but is not due to the campus itself.
- I have stated this before elsewhere in this survey. The computer lab in Berrien Hall Wing 300 are slow like old dinosaurs. If it rains the internet goes even slower or may kick me off during class. There was supposed to be an update done to the computers but I was told they didn't have time to do it. We had a several breaks from classes since I started so I do not understand why this was not completed during those breaks. It would make sense to do it during a break so the students that use those labs can have faster internet to do the math assignments for their class! Either that or move the students to a faster math lab. It is very frustrating when you are trying to complete an assignment and you have to sit a good bit between questions. The start up time for these computers are horrible as well. I do not know

why they have class time set up for math classes when my internet at home is MUCH FASTER.

- I internet is way to slow. Not enough computers in the classroom. I have to bring and use my own laptop for classes. My laptop is faster then the school computers. You also have it to were I am at school working on class work, I can not use pandora or rapsody on my laptop. They are blocked.
- I pay \$105 in technology fees a semester and a LOT of websites are unnecessarily blocked, even for game developers (a major website for that major is blocked). The wi fi drops ALL the time on my laptop, the internet moves extremely slow and it's awful for what I pay for it every semester.
- In some of the allied health program classrooms the computers are lagging and it takes awhile to log in and surf the web
- Information is very helpful.
- Internet is very slow.
- Internet service is slow and we have problems with it frequently.
- Internet slow
- It takes forever to even sign in and when you do it freezes
- Its all good.
- Logging in is too slow in ECCE classroom.
- Most of the time the internet is down or the Wiregrass web page. Also logging in depending on the computer will not login and the student has to change computers.
- N/A (4 Counts)
- NA (3 Counts)
- No Comments!
- No comments
- None (2 Counts)
- SNAP needs to be addressed...it is terrible. Students shouldn't be made to use a program that is not working properly. Angel works fine. The computers need to be cleaned up. They are full and this makes them operate slowly using up valuable learning time.
- Slow computers create problems.
- Some computers have multiple updates that need to be run.. Mediacom seems to stay down more than up..
- Some of them need to be updated
- Sometimes the internet can be a little slow at times.THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDENCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The Internet has been really bad lately. Very slow and cumbersome. And the computers, while not terrible, could definitely use an update.
- The Internet is usually pretty slow and Angel messes up on us a lot.
- The apple computers DMPT are not updated with Adobe Updates and they always pop up with updates, but IT seems never to come over to update these computer software updates.
- The computer are SO SLOW
- The computers are great but the internet provider could be better.
- The computers are slow, and the Snap Program does not work properly
- The computers can run a little faster than they normally do.
- The computers in the lab were always messing up, especially when we had to take test in the secure browser. The internet services kept going out. Even though the internet specialist was friendly and always available to help he could not always fix the problem because it was out of his hands.

- The computers take too long to sign on. Very slow when taking a test.
- The entire system keeps slowing down, it should not take me 35 minutes to create a simple newsletter sample due to slow computer loads.
- The internet blocker is slightly annoying. Sometimes students have 2-3 hours between classes and the wifi will not let us stream things like netflix, hulu, or even some youtube channels. I know bandwidth and cost are issues but it would be nice to be able to watch netflix on my tablet via wifi rather than turning my phone's hot spot feature on. It also is slightly inconvenient when I get to school and my devices connect to the wifi but apps, emails and such are blocked for content. Content monitoring is something you do for high school and work places. Not for adults in college. We know how to use the internet in an appropriate way and it seems more like a hurdle than a help. I have even had teachers try to pull things up in class for academic purposes only to have it blocked.
- The internet doesn't always work but when it does I'm satisfied with it
- The internet frequently goes out.
- The internet is always slow or down and it's annoying.
- The internet is very slow.
- The internet moves pretty fast. I like that.
- The internet speed needs to be upgraded. Computers are too slow for us to do our homework on in a timely manner. Having to wait 5 minutes or more for our pages to load is counter-productive.
- The server is extremely slow
- The technology is a big help to us especially the ones who don't have internet or a computer at home.
- There are a few computers in a couple of classes that I've had that were not operable but, for the most part it has not been a problem. I recognize that funds limit available resources at times.
- There needs to be a complete upgrade of the computer system at the Cook campus. The system is slow, we have to wait on the computers regularly. We have problems connecting with sources we use outside of the school system. This is my only complaint. upgrade the computer system.
Thank you.
- They are way too slow.
- WIFI connection stops at the end of the first classroom, the back classroom has NO WIFI. Sometimes interferes with students on laptops.
- WIFI strength needs to be stronger and faster. Computer majorly need an update and need to be a lot faster. Usually takes me 20 mins to sign in to Blackboard or Angel
- We don't have computers in the criminal justice program class room
- We have had a lot of problems with Secure Browser, but besides that, the only IT problem I have had is when a few of the computers in the Practical Nursing lab would not connect to the Internet. This lasted for at least a week.
- We sometimes have some issues with the Internet, but IT always fixes the problem, which is a good thing.
- a lot taught in intro to computers isn't necessary for automotive
- computers are very slow
- computers are very very slow my phone is faster than any computer out here
- in some computers I can't log in with my id number and the internet is so slow, when I try to download something took a long time to complete :(
- internet service needs to be a little better for some locations at the school where there is very little to almost no internet
- internet some times does not work to good.
- internet tends to be too slow at times while using programs such as ALLDATA and taking tests through the angel program. understandable that it happens but it seems to happen when people need to use it at those times.
- it's okay
- n/a
- no comments

- none (6 Counts)
- satisfied
- sometimes angel learning is down more than often and sometimes its hard for me to access at home or away from campus
- sometimes the internet down during the day
- the computers are maintained well but the internet takes so long to connect. Its ridiculous, we really need to update our software.
- the computers are slow and the program angel is always having problems and it wont allow me to take the test that I need to pass the class I am attending.
- the computers are very slow
- the computers run really slow and it always kicks me out of my work
- the computers worked sometimes. They stopped a few times during our testing periods
- they run a little slow at times.
- wgtc student wireless has been down for 2 weeks

8. LIBRARY

^{8.5)} Library Comments:

- I feel that the library should be open later hours, due to students that attend at night.
- Always helpful
- Doing a good job!
- Doing a good job.
- Everyone who works in our library is super nice and very helpful(opposite of the stereotype). The also seem to be well informed on things at the school outside of the library. Awesome staff! I am in paralegal studies and our program is small, but if it continues to grow it would be great to add some more legal resources to the library. Side note I love that the school has access the LexisNexis and some other great legal research aids for students.
- Fantastic staff! Very helpful!
- Great job.
- Have not used the library.
- Haven't used the library very much
- Haven't used the new library yet but it appears like a good resource so far.
- Hi
- I did not use the library for me program of study. I had all the books I needed and was not oriented to the fact that there were any mediums necessary to help me in my studies in the Practical Nursing program. We were already given way to much material and web sites to the point of being overwhelmed.
- I don't use the library much.
- I have never gone into the library. I had orientation but we just stood outside of it while the tour guide said "this is the library". Not much of a tour of you ask me.
- I never been si wouldnt know
- I wish it opened earlier or stayed opened until later.
- Library staff is friendly and helpful. (2 Counts)
- N/A (5 Counts)
- NA (3 Counts)

- Na
- Never been.
- No Comments!
- None (2 Counts)
- Our librarian on Coffee Campus is really nice, friendly, and I enjoyed talking with her.
- Please upgrade the computer equipment.
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The Library is a great place.
- The ladies in the Library have always proven helpful and informative to meeting my needs each time that I've visited.
- The lecture was very helpful
- The library is very resourceful and the staff is very friendly.
- The library is very useful
- The library should be open for more hours because it isnt open all day. Some students need it the hours that its not available.
- The library staff are nice and helpful.
- The only time I have been in the library is when I got my student ID made, so I've needed assistance from the library staff, I haven't used any of the library's resources, and library instruction hasn't helped me to use the library.
- The staff in the Library are extremely nice and helpful.
- They are helpful
- Very nice Library!
- Well organized
- Would like a laminating machine if possible.
- could use more computer space
- has been good for what info is needed
- haven't used the library
- n/a (4 Counts)
- no comment
- no comments (3 Counts)
- none (7 Counts)
- satisfied
- the librarians are RUDE!!
- very helpful

9. BOOKSTORE

^{9.8)} Bookstore Comments:

- I have no comments.
- Been good on having all books needed so far

- Books are too high and we do not get our money worth back from the books we buy. Those books are expensive. However renting them is better than buying them.
- Books are way too expensive. I can buy them cheaper online
- Books from book store are extremely expensive. Many times students may be able to borrow a book from someone but still end up having to purchase an access code. This makes it hard on students trying to work, go to school, and take care of a family.
- Books too expensive. Book list comes out too late for people who want to order their books online.
- Doing a good job, would like to see computer and software sold at discount like at VSU.
- Doing a great job!
- Extremely overpriced when I can buy the exact same books online for half the price or less. They should have a program where we can buy used books from the bookstore at a discounted price comparable to that of the internet and based on condition. I think that would help TREMENDOUSLY.
- Good customer service
- Good job.
- Great Bookstore.
- Great job!
- Hi
- I am in the Surgical Tech Program and i think that if the bookstore would start selling scrubs that would be great. It could be a one stop, shop. we can get everything we need at our bookstore, which would mean more money for our school. Because we pay a great deal for scrubs, shoes, warm up jackets and other items with other compaines. Wiregrass can use that money and it can help everyone.
- I buy my textbooks online because the bookstore prices are outrageous. I can get 2 of my books for the price of 1 book in the bookstore.
- I feel Pell grant students should be able to access their money in the book store throughout the semester instead of just the first week of the semester because throughout the semester we need things
- I get my books for free because I am in the ACCEL program.
- I like the additional "non-school" items available for purchase. A few times items have been out of stock for my program. (Medical)
- I like the way they give out the books now
- I love the book buy back
- I really like that I can just go to the bookstore and they have everything I need.
- I strongly agree with everything
- It always be close when I get their.
- It would be nice if more items were offered at the Cook facility.
- Longer book buy back period would be great.
- Love the bookstore! The staff are always very helpful, friendly, and kind! :)
- Major issues with the book store is pricing. I'm sure everyone hates how much books cost but I find all my books in other stores and on line consistently at lower prices. Saying that, the people who work in the store are always very nice and help as much as they can. The store is kept looking perfect on the inside and has a huge variety of extra things such as paper, pens, note cards, clipboards and other items that are useful in school.
- N/A (5 Counts)
- NA (3 Counts)
- Need a more effective way to purchase books for transient students whom may have to take courses outside their general main campus.
- No Comments!
- None (2 Counts)
- Not everyone is courteous and the buyback prices could be better. I have had experiences where I purchased a used book and even

though I asked if the codes were included and was told yes, when I needed it, they were not there. This resulted in going back to the bookstore which is never convenient.

- Only has a few items for welders
 - Prices can be lowered.
 - Releasing the book list the week before classes start is chaotic.
 - Some of the additional kits required for lab classes do not provide the quality and quantity of tools available in the same price range on the market. (2 Counts)
 - Sometimes it takes too long for us to get any books at this campus if they run out of books. I went through this with a math book that took weeks to get.
 - Staff often comes off as rude and is often unhelpful.
 - THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
 - The Bookstore is a crooked system! Its run to steal the money out of the pockets of your students! It's pretty sick when your books cost more than your tuition.
 - The books are too expensive, versus going through Amazon when I can afford it.
 - The books were a little high this semester.
 - The bookstore contains all of the supplies i need for my courses and the staff is very courteous.
 - The bookstore is awesome you have everything you need
 - The bookstore is very helpful
 - The bookstore lacks electronics to sell such as mouses, laptops, keyboards, anything of that nature, especially for having so many technology degrees. It's frustrating to have to outsource when I could immediately use my student refund money to purchase an item.
- I also don't enjoy being restricted in buying my books. If I know I need a book for a class in a couple of semesters I should be able to buy it to get a head start on the game.
- The bookstore ladies are very rude. I will not buy books from there again. I will go some where else. They are way over priced. The line was too long to wait and buy books. Then when i did get up there to buy books they were out. I had to wait a week for my books. A week with no books in the classroom!
 - The bookstore should search and see what other places such as Amazon and Chegg are selling their books for and make the books more affordable for the students who have to pay out of pocket.
 - The bookstore staff is nice and friendly. They make sure you have the books you need and in the time you need them.
 - The buyback is way too low for what we pay for them. I know you're trying to turn a profit, but it's ridiculous.
 - The staff at the bookstore are very helpful
 - The supplies that students in the allied health programs are not all available. The store carries other program jackets and hats etc. But with purchasing our scrubs we have to go off campus and all over to get the items we need.
 - The supplies were available in the book store but were only available the day before class started. I would have liked to orient myself to the books and be more prepared for class. At least two weeks would have been nice. We were expected to know the material for the first assigned chapters in our Fundamentals and Pharmacology books within the first week that we were tested on. Yet I do not know if getting the books early would have helped because there was no order to our studies and when the instructor would give us a scheduled she would change it often.
 - We Practical Nursing students had problems in the beginning of the semester with the bookstore not having enough books, giving us the wrong editions, or not giving us the books on our book list. The not having enough books really annoyed me. If there was some kind of communication between the bookstore and the PN program, they would know that there were only 24 of us and, therefore, only need 24 of each book.
 - helpful
 - i rent my books if i can find them for rent
 - it would be better if it was open more

- it would be helpful if the bookstore sold the scrubs for our program
- it'd be great if it would be faster process to get our books rather than the week of the semester
- n/a (3 Counts)
- no comment (3 Counts)
- no comments
- none (7 Counts)
- the buy back policy is a joke simply because of the amount of money they give you back compared to the actual amount you paid for the book
- they applied charges to my Pell instead of TRA and the women with blond hair isn't very polite.

10. ADMISSIONS / STUDENT ORIENTATION

^{10.8)} Admissions / Student Orientation Comments:

- I have no comments.
- Admissions helps and provides.
- Admissions staff has been very courteous and polite to deal with.
- As soon as I walked in the admissions office I knew I was at the right place. The staff was knowledgeable, answering any question I had, and nice.
- Could be a little simpler, but also the staff should know a lot more about all the processes available in the admissions office.
- Doing a great job!
- Feedback from financial aid could have been better.
- Good
- Good job.
- Great job!
- Hi
- I am a returning student
- I just can not say enough good about the whole staff at Wiregrass. I have never seen or experienced the wonderful and helpful Staff. They all deserve good pay.
- Its all good.
- Keep doing what you do best for every student. Making us feel welcome and directing us one what we need to do concerning our career.
- Keep up the good work!
- Like I side before. First time out there the lady was very rude, and did not know any thing. Second time around I found someone that knew what they were talking about.
- Mrs. Blondeen was a great help
- N/A (6 Counts)
- NA (3 Counts)
- Na
- No Comments!
- None (2 Counts)
- Orientation was well done, and offered useful extra freebies to give new students a good start. (2 Counts)

- Over all doing a good job.
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The admission staff is very friendly, the admission process is very accessible and student orientation is very informative.
- The admission staff was very friendly and courteous. They were very knowledgeable about the program offered and assisted me in a timely manner. They oriented me to my program of study and made me feel very welcome on campus.
- The admissions office staff help me figure out the field I wanted to be in.
- The orientation was very beneficial and I like how i received a free thumb drive as well.
- The staff here is very helpful
- The staff in the Admissions office makes me feel so welcome.
- The times that I had experience to visit this area, there were so many small children in the areas by those signing up, that it was more like a daycare center and very distracting. This seems to be more of a facility matter than the Admissions department matter.
- The two ladies on Coffee Campus are nice, courteous, friendly, and enjoyable to work with.
- The wait shouldn't be as long as it has been
- Very helpful
- When I visited the admissions office I usually do my own research ahead of time because most in there have no clue about the programs. I have always been re-directed to the advisor of the program to get my questions answered. The student worker they had at the front 2 different days I went in there was very rude and unprofessional. I mean you dont need to talk about people that are coming in there trying to advanced themselves. No matter the issue that student is having or has gone through. I talked to one person while I was waiting and when he left the student worker wanted to make rude comments about the conversation she over heard us talking about. She stopped talking when I looked over her way. If you want this school to be taken seriously everyone in the school needs to have a professional and welcoming attitude.
- Wonderful staff at the cook campus.
- before I was an enrolled student at wiregrass admissions didn't seem to worried about helping me for whatever reason. This happened more than once.
- helpful
- n/a (4 Counts)
- no comment
- no comments
- no one ever returns phone calls. I have had to travel to the campus to handle something that could be done over the phone.
- none (6 Counts)
- nothing to add
- student orientation was some what helpful
- the admission staff was very nice and willing to help with any questions that we had
- very good

11. FINANCIAL AID

^{11.4)} Financial Aid Comments:

- I feel that financial aid should tell you all the information that you need before attending classes.
- There are other financial programs that I was not aware of that I would have used them.
- ***See comments from comment section on Admissions which will apply here as well.

- Doing a good job!
- Financial aid has been good. with the help of VA rep
- Financial aid information is readily available and easy to access.
- Financial aid is needed for students with degrees.
- Financial aid would be better understood by students if we could receive emails explaining financial aid requirements, limitations, and general information. I was surprised with the fact that I was not covered by Hope Grant on my first semester of the associate science degree nursing program. Many of us were unaware that we were supposed to apply for the Hope scholarship, however the staff was friendly in resolving the matter.
- Great job.
- Hi
- Hope should be available to degree students also and not just the students getting a diploma so it encourages the students to go further and finish the degree portion.
- I always get told to go online for financial aid
- I always have the hardest time dealing with the financial aid ladies of our campus. Sometimes it seems that if you aren't of the correct race, they don't try to hard to help you. I always have to go up to the office several times if I have an issue to get it resolved, and if I find I have a problem, Ive discovered it on my own by checking my bannerweb, because they have never informed me of any issues before. CANT STAND DEALING WITH THIS FINANCIAL AID OFFICE!!!
- I am always given different instructions or told different things as far as what to do next, how much I am getting, or they have given me the wrong information all together and taken monies from me. There should be s more organized way to handle financial aid and ban web is sometimes wrong.
- I am satisfied by financial aid services but this school need to accept other forms of student aid, student loans fom outside sources. for student like me who are struggling to make a better life for themselves. So many companies are out there willing to help but Wiregrass need to let them come in. Wells Fargo, Chase Manhatten, Sallie Mae Foundation (financial aid) just to name a few or any type of unsubsidized loan.
- I am satisfied with the Financial Aide department.
- I asked a questions about my loans since I have some from my previous school I attended to find out if I am in school if that will defer my loan. I was told yes, but to find out they do not unless you are a half time student. I think if they are going to answer questions they need to be more specific in the words they choose to use.
- I had to sign a paper to authorize the release of my SallieMae loan. I walked into one room to sign in and the lady in there said she had no idea what I was talking about, and to go ask the other lady in Financial aid. I walked into the office to ask her about it, rudely she tells me to go sit outside and wait. (This was the beginning of the semester and there was a line.) Confused, I go wait outside. After about 5 minutes, I am assuming a student employee brings me the paper and lets me sign it. I give it back to the lady and ask her a few questions about the release and she rudely answers. I don't know these answers, and I shouldn't be treated like I am stupid for asking. The Wiregrass website also did not provide accurate and thorough information regarding loan release.
- I have taken out the salt loan and no one seems to know when the money will ever be available to the students. Also I dont like that we dont get the money faster and that it is in more than one dispursement. If we have to pay the loan back the school shouldnt hold our money. That is to help students like me be able to come to school and it should be given at the begining of the semester not at the end. That doesnt help us out. Regaurdless if some students get the money and dont come back thats up to them but I need the money to help out during the school term. If I am the one paying it back then it should be given as soon as possible.
- I think the stafford loan would be beneficial because it is hard to work while in the programs and this would provide a supplemental income for students with families. To keep students from piling up the debt a suggestion would be to only offer the loan once you are in the program.
- I think we should have more finacial aid available for people that is more focused on their education.
- It seemed to take an unusual amount of time to get information about my financial aid, but once i did find out that i was accepted, i was very satisfied.
- It was ok.
- Mrs. Jill is AWESOME!!! She always have a answer for my questions.
- Ms. Paula is a nice woman very helpful . I'd go to her out of the 3
- N/A (4 Counts)
- NA (3 Counts)

- NO one every answers the phone nor returns phone calls after leaving several messages
- Na
- New financial aid program (SAL) was not readily explained to financial staff. I was constantly having to hand in information that I had previously submitted to them. They "lost" my transcript and I had to supply them with another to fulfill requirement of the financial aid staff. Just recently found out I owed money and cannot register for the Spring semester until I pay money I owe. Very disorganized.
- No Comments!
- No comment
- None (2 Counts)
- Over all doing a good job.
- Please make sure EVERY employee of financial aid understands the regulations and are on the same page. I have had multiple answers to one question and it has lead me down the wrong path many times. This is very frustrating. I have finally found that talking to only Paula Herring will get the job done.
- Sometimes they have no clue what they are talking about. Maybe some retraining is in order...
- Staff was very helpful
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The financial aid office is very busy and hard to communicate with.
- The financial aid staff were very helpful and friendly. They provided readily available, adequate information I needed for financial aid.
- The services for Financial Aid is good. There are papers provided to let students know about the different loans and scholarships are available for us.
- The staff there are extremely helpful.
- They are still working on my financial aid
- They don't seem to understand the TRA/TAA programs and how they work with Pell. I was awarded a Strategic Workforce Grant and never received it. Nobody seems to know how I go about getting that money. Does Wiregrass pocket that money?
- They need to be more knowledgeable about financial aid
- They should be more aware of what to do.
- Very helpful.
- When there is a problem I had, the problem had to be taken to another campus to solve the issue. If i am a student at one campus why is it that my problem had to be taken to another campus to solve. But the lady was very nice on helping me from Valdosta Campus, but not being able to do anything is very agravating to students when we have more things to worry about.
- Worst department at Wiregrass!! I have called early in the morning during business hours and no answer! Then I drove all the way the way out here (30 minutes) and there was not a single student in financial aid. The people are not very nice. I have went to financial aid went through the process and left and not one single time did the lady even look up at me. She just stared at her computer screen. And they always make you feel like a schemer!
- better understanding and instructions for the student loans and grants
- everything was time for the semester
- good job helping students
- i am confused about the balance on my account. i received my financial aid and TRA payments but have to pay money on my student account. If a grant is rewarded to i thought i should receive the over payment. if i am not going to get the extra money then i don't care to receive a grant. Just let TRA take care of my financial obligation and i receive the pell money. I don't have extra money to pay.
- n/a (3 Counts)
- no comment
- no comments (2 Counts)

- none (3 Counts)
- nothing to add
- process fast and assisted with all my questitons
- students need more money
- the financial aid information was misleading. I got a student loan and my pell and hope grants got refunded back because of the student loan. so I only received 150\$ from my 3000\$ loan for this semester..
- very helpful
- well the financial aid office lost my documents and I lost all my grants except my pell grant

12. STUDENT SUCCESS CENTER

^{12.6)} Student Success Center Comments:

- I have no comment.
- I have received tutoring more than once. As a special pops student there is not enough tutors more algebra. I need more one on one time
- Great Job!
- Great job.
- Great service.
- Have no opinion
- Haven't made use of this area.
- Hi
- I have never used the student success center.
- I haven't been there.
- I haven't been to SSC
- I needed a tutorial for my Comp 1000 class, I was told that they only has tutorials for math and English. So i am now struggling to try and pass this class. That's not acceptable! failure is not an option for me!
- I never received tutoring, basic computer skills training, or Tools for Success training to the SSC.
- I really wish the employees in this room would talk elsewhere or at least keep it down when students are trying to concentrate on their work. I took an aptitude test and during that time other employees would come into the room and talk loudly. I think out of respect all employees whether they work in that office or not should walk in whispering. Just incase someone is working on something that they need to concentrate on. It was frustrating to me.
- I took an English class back a couple years ago because I needed help and I still ended up with a d in the class
- Its very helpful.
- N/A (7 Counts)
- NA (3 Counts)
- Never been to the student success center
- Never been.
- Never used Student Success Center
- Never used it. Did not have use for it.
- No Comments!
- None (2 Counts)

- Really glad that this College provides tools for success to help each student be the best they can be.
- Staff was very helpful
- Student success center is satisfactory.
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The Student Success Center is very helpful.
- The Student Success Center staff is very knowledgeable about computer needs they helped me become oriented to the computer to be more comfortable in the use of a computer and in using BarWeb. They also helped me with my resume, to which I am very thankful. But they did not know anything about the Practical Nursing Program. We were on our own when it came to our studies.
- The computers in the student center are very slow.
- The ladies in the SSC are knowledgeable about their job and they help students with their homework/exams.
- The people in this area were very helpful during my experiences in this department.
- good
- helpful
- i feel that when needing a tutor one should be selected and hired in a more timely manner
- its good to help you brush up on your skills
- n/a (4 Counts)
- no comment (2 Counts)
- no comments
- none (7 Counts)
- very helpful and knowledgeable.
- very knowledgeable of everything that they were asked of

13. REGISTRAR

^{13.7)} Registrar Comments:

- I feel that whenever they are dealing with new students, they should be a little more courteous.
- Mrs. Blondeen was alot of help
- Doing a great job!
- Good job.
- Good service..Very helpful
- Great Job!
- Great service. (2 Counts)
- Hi
- I feel they are very rude and need to have more knowledge when I come to ask questions.
- I have not had to work with the Registrars office much yet.
- Keep up the good work!
- N/A (6 Counts)

- NA (3 Counts)
- Na
- Never been to the registrar office
- No Comments!
- No comment.
- None (2 Counts)
- Not applicable to me.
- Over all doing a good job.
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The registrar staff is friendly and available when needed.
- The registrar's office is very helpful to students in needing to drop a class or needs help getting back into their bannerweb.
- The staff members in the Registrar's office were very helpful and friendly and provided assistance in a timely manner. They provided me with information that I could understand when I had to drop my remaining classes and withdraw from my previous class due to the inability to tolerate the continual belittlement of me instructor.
- There is not a lot of friendliness by some of the staff here but, it meets my needs.
- They are very nice and always greet you when you walk in.
- Yes, I understand everything when I go in there. They are very organized.
- did not use
- friendly
- n/a (4 Counts)
- no comment
- no comments (2 Counts)
- no cooments
- none (6 Counts)
- not very helpful
- nothing to add
- very friendly and helpful
- very helpful

14. CAREER SERVICES

^{14.6)} Career Services Comments:

- Career services are satisfactory.
- Doing a great job!
- Great
- Great Service.
- Great.

- Have not used this service yet
- Have not worked with career services yet
- Hi
- I did not have the privilege of meeting with the Career Service staff.
- I had a mixed experience in this department. The knowledge of the jobs that were available in the system the employees did not know much about. I was told just to go on the site and read the requirements. I did a resume , but kept having it denied. This was frustrating to me because I never had someone critique it so much before. I mean the simplest of things she would be picky with. I did ask where she was getting all these rules and she told me where to look. I do not understand why this was not shown to me from the beginning so I would not end up getting so frustrated to the point that I do not even want to deal with them again. They were helpful to me when I was first setting up my account , but it went down hill after that.
- I have no comments.
- I have not needed the services yet, but i do feel confident that when i do need their services to look for a career, i will be able to find a career choice that will fit my desires for a career.
- I have not used this service yet
- I have not utilized this service. I have received a few emails regarding jobs outside of my area of study.
- I haven't received any information about resume preparation and interviewing skills.
- I haven't used career services
- I haven't used the career services yet.
- N/A (5 Counts)
- N/a
- NA (4 Counts)
- Never used the career services
- No Comments!
- No comment
- No comment.
- No comments
- No comments. I have never used Career Services before.
- None (2 Counts)
- Not applicable to me.
- Once again, this is thee best College I personally tell other's about when in Grocery Store or shopping.
- Still no luck finding a job after I graduated.
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDRENS!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The career services was helpful to me when I needed help on my resume.
- This department has been an enormous information well for me in developing my career path and the steps forward. Very helpful.
- did not use
- good
- helpful
- n/a (4 Counts)

- no comment
- no comments (2 Counts)
- none (7 Counts)
- they helped me revamp my resume and did a great job
- very helpful

15. OTHER SERVICES

^{15.2)} Other Services Comments:

- I have no comment.
- Even though I am not disabled, it is nice that we acknowledge this.
- Good job
- Hi
- I do not have a disability, but my boyfriend does, and he has spoken to, I can't remember her name, but she is the Special Populations coordinator for the Valdosta campus. I was very pleased with how the school will work with his disability.
- I do not have any disabilities, but there are services provided for students with disabilities.
- I have no disabilities, but I am sure the disability staff is friendly and readily available to help.
- I have no documented disabilities.
- I have no documented disability.
- N/A (10 Counts)
- N:A- I don't have disabilities
- NA (4 Counts)
- Na
- No Comments!
- No comments
- No documented disability
- None (2 Counts)
- Not disabled.
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- What happened to the lending library?????
- are very helpful
- doesn't apply
- n/a (4 Counts)
- na
- no comment
- no comments
- no opinion (2 Counts)

- none (5 Counts)
- very good job at personalizing my learning and the instructors do a very good job at working with me!

16. STUDENT COMMUNICATION

^{16.6)} Student Communication Comments:

- no comment
- Call me don't like emails
- Communication is important, anyway we can communicate is welcomed. I do strongly agree. We as student need to feel that we have voice and are not treated like children. We choose a path we want to go and expect to be treated with respect in this area.
- Communication with this school is a BIG issue with me. I found several errors on the website with program information in which I reported it to the department and it was corrected. I am signed up for emails and social media for this school.. but never seem to really get anything. I do not get any emails about my program, registration, deadlines, or anything of that nature. I have yet to see an email about getting with my advisor to register for next semester. I seem to get alot of emails for the Ben hill location of Wiregrass but not Valdosta. I am not sure why I am not getting anything that I feel is important by email. Other schools I have been to were on top of deadlines, registration, etc I do not feel this school is very welcoming and the organizational skills are the worse here. I have mentioned to teachers and advisor that more information of important deadlines needs to be communicated better through out each program. All I got was they are working on it. Even if the program is changing something but it is not definite yet.. sending a FYI out to the students is a good idea since the programs requirements around here keep changing almost every semester. Also, keep in mind if you don't have students you really don't have a college! More attention should be place on the student, because they are the ones paying your wages and making sure your job is there next year.
- Doing a great job!
- Good job.
- Good service.
- Great
- Great Job!
- Having trouble right now but it does work.
- Hi
- I am not on any social media such as Facebook or Twitter, so if any important announcements are made on either of those, I will not see them.
- I am overall satisfied.
- I am very disappointed in how ineffective the student e-mail is in informing me of events and meetings. The meeting days and time for the Southern Christian Fellowship club gets e-mailed but what about the other organizations? I never hear about the rest of them.
- I believe its nice to communicate through what people use the most.
- I do not check student email as often as angel mail.
- I honestly do not check my student email very much because I know most of my stuff is in Angel
- I like angel and student email . Angel needs a app for tablets
- It could be a little better at getting the word out. But it isn't bad.
- It is really hard to get in touch with some Teachers through email.
- N/A (5 Counts)
- NA (3 Counts)
- No Comments!
- No comment
- None (2 Counts)

- Printing flyers doesn't help, it is a waste of paper and everyone just walks by them.
- Student communication is satisfactory.
- Student e-mail is currently not intuitive, and most students seem to avoid it altogether. (2 Counts)
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The communication is great.
- We do make sure that updated information is provided for students and we also make sure that outdated information is taken down.
- Website seems to have little information and is many times outdated.
- agree
- aware of everything that was going on at school in a timely manner
- n/a (4 Counts)
- no comment
- no comments (3 Counts)
- none (4 Counts)
- students cant always get on email. a better method would be through text notifications
- there is too many emails directed to certain campuses saying the same thing for every campus and we can every single email for every single campus. makes me not even wanna open my email
- was very helpful
- website is great

17. ADVISEMENT

17.5) Advisement Comments:

- I have no idea who my advisor is any more. college success & comp 1000 are classes that should be taken in the first semester where not made available
- | | | | | |
|------------------|-------|--------------------|----------|----------------------|
| ■ Strongly Agree | Agree | No Opinion /
NA | Disagree | Strongly
Disagree |
|------------------|-------|--------------------|----------|----------------------|
- Hi
- A major issue with HIMT classes is that one class is only offered once year and because of it my financial aid is going to run out and I will have to pay out of pocket. And instead of taking 3 semesters or 1 year, it's taking 2 years to complete it for this reason. It's ridiculous that you advertise it to take 3 semesters to complete when it's clearly taking me far more than that. You should offer something like this EVERY semester if it's a requirement to the majority of your courses.
 - Advisement for Spring Semester was very confusing for the advisor
 - Advisement process here is extremely efficient (2 Counts)
 - Before I was in my program I had several different advisors, all of which were hard to get in touch with.
 - Did not find out that I was accepted into the allied health program 4 days before the semester started
 - Dr. Lisa Williams is very helpful and knowledgeable about my courses and she believe in me to continue my education with a Bachelors Degree.
 - Good job
 - Great
 - Great Job!

- Great service
- He his very helpful and willl work with you if you need any help
- I can not stop telling people about my Drafting teacher, Math, English, College Success teachers. Each one of my teachers went above and beyond their required duty as a teacher. My Drafting teacher help me with a plan of action for the next two years or even more. He gave me so many things to think about and focus on that I have dug in to read and research all that he has taught me. Bless his heart.
- I feel like there are always new advisors and they never really know their programs. They have changed offices constantly and it can be really frustrating.
- I have a wonderful adviser who has walked me through my plan to graduate from day one. I expect most students experience this.
- I have no problem with the advisor, my issues came from the school not having their information correct in the system. My name was wrong and wouldn't link with my student number. Then I was told I didn't have to take a course that I had taken several years earlier and moved on. Now that I signed up for the next semester I am told I have to take that course afterall. I am not the only student that is facing this. Someone needs to figure this out and get it fixed, this is extremely frustrating going back and forth.
- I leave a good answer on these only because my advisor was my instructor. The past 5 or so times I have been advised, it has been terrible and they skipped over a class every time, putting me in a position to rush through a B term class at the last minute to be able to apply for my program. Lets just say I never even met my real advisor for my CORE.
- I never knew who my advisor was
- I really think the advisors need to get their act together. I have emailed mine several times with no response. It is so hard to get in touch with anyone here on campus. Most of the time I already know what classes I need because the advisor has no clue. I have yet to receive an email telling me when to contact my advisor to set up a time for advisement.
- I recently got a new advisor. She is wonderful and very helpful!
- I think this campus could use more advisors.
- I told her that I needed to be full time student! I was told that I was a full time student. I WAS NOT A FULL TIME STUDENT. Messed up my financial aid. She really acted like she did not want to help me sign up for classes.
- I was extremely nervous about returning to school after 15yrs, but my advisor Casey Kennedy, encouraged me that i was not alone in my walk, or crawl through college. I do not feel like ive been given too big of a bite to chew.
- Mrs. Aguigui has always been extremely helpful with advising. She always has a smile on her face and makes it a point to speak to everyone she meets in the hallway. I have noticed some staff that will not even look up to greet a student when they pass in the hall. Wiregrass needs more smiling faces like Mrs. Aguigui.
- Mrs. Dondra Holloway is an amazing person and helps me when i need the help! She really needs a raise!!!
- Mrs. Shealy is always very helpful!
- Mrs. Southers is a GREAT advisor!! Give her a raise.
- My adviser has been very helpful through my whole process at Wiregrass. He also let me know when I did not need to take certain classes for the degree program versus if I was going to diploma route, Thanks Chef VanHook.
- My adviser seemed a bit rude to me. This is my first year of college, and she had told me to keep my class sheet at the beginning of term, which I apparently hadn't heard her say. When I went to apply for classes for my next semester, she kept repeating that she wouldn't give me another course sheet. I think it would have been more helpful if she would have just given me another one instead of making me feel stupid. Plus, she always seems rushed and makes me feel like I'm wasting her time.
- My advisor is helpful and readily available.
- My advisor was very helpful and he let me know of the classes I needed to take for graduation.
- N/A (3 Counts)
- NA (3 Counts)
- No Comments!
- No comment.
- None (2 Counts)
- Past advisors have not always been helpful. My current advisor is great though!!
- Sean Strickland rocks!

- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDANCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The registration process and the advisement was organized. Although the instructor made me feel unsure about her ability to instruct me in the Practical Nursing program. I had a clear degree plan but now I am unsure of the course. I have lost faith in the ability of the instructor and do not know if I will return.
- This place is loosing one of the best advisors and teachers
- Very Helpful.
- While I've not been overly happy with my previous advisor, I was assisted by Mr. Walt Moore for the Spring semester 2015 and he was very helpful in getting the classes I need available.
- Yes, I was able to get the classes I wanted and when I wanted them.
- advisement was fast and clear
- after i spoke with my advisor i was still unsure of exactly what classes i needed to take and what program was best for me. I was also confused about what exactly i needed to do to become enrolled in the program.
- helpful
- my teachers and advisors are great
- n/a (3 Counts)
- no comment (2 Counts)
- no comments
- none (5 Counts)
- nothing to add
- the advisor has been extremely helpful, some of the limitations put on him that were not there before has made it where my one year course is now a year half. also not all my semester will be able to be full time. this causes a problem with my income and va voc re-hab.
- very good
- very helpful (2 Counts)
- very helpful. willing to help. good teaching skills
- yes

18. INSTRUCTION

^{18.6)} Instruction Comments:

- This survey was too long
- Agree
- As a satellite student that is still in high school, ANGEL would be a very useful resource. However, my teacher does not utilize it at all.
- Awesome!
- Enjoying my classes and instructor
- Everything is great.
- Good instructions provided
- Good job.
- Have 3 classes, all 16 week courses... Have not received returned hard copy grades or online angle grades have been submitted or a course course syllabus on any of the DMPT courses I am currently taking.

- Hi
- Honestly the attendance policy is ridiculous. I have an A in my math class but if I miss one more class I get an F. That is so unfair. Ive missed 2 classes because I work full time and it takes me 30 minutes to get here..but even though I know the material and I have an A I would still get an F in the class if I miss one more day? THAT IS STUPID.
- I am not satisfied with the instruction I am receiving in my first year A&P lab. We are left to learn the material entirely ourselves, and after speaking with other students, this is not the case with other instructors.
- I am very satisfied with the quality of instruction I received from my math instructor, Mrs. Norman; my computer instructor, Mr. McDuffie; my psychology instructor, Mrs. Carroll; and my ALHS instructor Mrs. Jackson. They were great, li thank them very much for the quality of instruction they presented. They were prepared and very knowledgeable about the course of study they presented to the class. They were friendly, approachable, and respected there students opinion and encouraged feed back. They were there to assist with the course being studied. Unfortunately my English instructor, Mrs. Fussell, was disrespectful and rude to the students. She was grumpy, although she encouraged any questions. She would respond with a degrading remark when anyone would ask her anything. She liked to stir up controversy. Once she began to talk about the Obama care plan and began an argument with a student about its negative affects on everyone. Also I am very dissatisfied with the quality of instruction I received from my Practical Nursing instructor, Mrs. Charlene Faulkner. She was very rude and very disrespectful to the students. She was unprepared to instruct the class. She did not know the material yet demanded to class to teach one another. We received very little instruction from her. The schedule of lessons were disorganized and I did not understand what we were doing from day one. I had to ask my class mate and she had to ask another class mate. There was so much confusion and stress. No one could ask the instructor anything without her belittling them. I could not tolerate her behavior any longer a few days ago I withdrew from my classes and dropped the remaining classes. Now I am the one with a hold on my record and can not return until it is paid. This I think is very unfair.
- I feel that there are some classes that arent relevant to the program that I am in.
- I have enjoyed all of the general education classes that I am taking except for the ENGL 1102 class that I am taking online from Ms. Jennifer Greene. She does not give adequate feedback, and she is five weeks behind on grading. Also, I have had to wait several days before she responded to an email to which I needed an answer to continue on an assignment. However, the other online class, U.S. History 1 taught by Ronald Bezona, is excellent.
- I have enjoyed my experience here and I will miss being here.
- I have good instructors, however, additional time is needed for quality lectures. Lectures should be pre-recorded and given to students for review on their own time. Everyone has a unique learning style and providing a book with 100 pages to read with a quick summary by the instructor is not conducive to every student. My desire was to attend class for lecture- the style of "reading on your own" to get the information is like taking an online class. More possibilities for learning the information should be available.
- I have met all requirements to be in the Phlebotomy program which I started Aug 2014..I did everything I was required to do and when it came to starting my clinical rotations there was a halt with everything as our instructor had to be absent for several days. It is now three weeks into my Term B and I am still at home waiting to here when I can start my clinicals. I feel this should have been taken care of long ago and there should be a plan B in place for such things. I am now at a point where I don't even know if I will graduate due to the lack of guidance by Wiregrass.
- I know the Learning Support math was a state decision, but I really feel that I am being cheated out of a good education by not having a lecture based class. The way they have it now, I do not even know why I need to come to school. It should be a online class only. I really like my instructor Mr Bland. I just hate the way the class is set up per the state.
- I know this is an exceptional college, that I would like to see improve in the way some of the courses curriculum is being delivered currently. At the moment it is more to hit and miss or a guessing game. I would like to see this field explained or clearly laid out, where you ask a question you get an answer that you can locate in the text book to support it.
- Instruction is satisfactory.
- Instructors are knowledgeable in their fields, and keep up to date about changing standards and technologies (2 Counts)
- Math 090 needs to be taught one on one! NOT BY THE COMPUTER! THAT DOES NOT TEACH US ANYTHING. I did not pay to have the computer teach me. I paid for the teacher to teach me.
- Mike Warmack and Wally Rewis both need a raise! THEY ARE AWESOME INSTRUCTORS!!!
- More hybrid classes would be awesome for everyone who has to drive a long way to get to school, like myself. (Doesn't apply to me anymore, but for future students)
- My Math 90 took me over two semesters to complete and I did not learn anything! You have to teach yourself each problem and no teacher to teach it to you. I think it was a complete waste of time! My online American Lit teacher disappeared for two weeks at the end of the course when all our major assignments were do. After e mailing and calling her constantly about a paper that I had not received back like I was suppose to, she e mailed me back after the course was already over and just told me she was busy and told me because I sent it in the incorrect format it was several days late even though I sent it right back to her as soon as I got her message in the correct format. She was very rude about it and I was just concerned about my assignment.
I will not recommend this school to anyone because I have had an issue in almost every class I have taken in the three semesters I have been going. I have had teachers change test dates and not tell the whole class, I have had a teacher come in and give a test on something he never told us to read nor was it on the schedule. He has also come into class asking the class what we were doing for that day because he had no idea. I have a teacher come in on a day we were suppose to be studying and reviewing and instead he made us take the test. These problems make it very stressful and I have wanted to quit many times now.

- My teachers have been some of the best I have ever had. They seem to be more than qualified in their areas. Every teacher I have had is willing to go far beyond the regular classroom hours to be helpful. I did not see a spot to this in but I would like to add to this survey I strongly disapprove of the attendance policy. Many student's have jobs, kids and other responsibilities because it is a technical college. It adds to the stress knowing that you will fail your class for missed days. If a student can miss half the semester and still make an A or B there should be no problem. Students are customers of the college's services and it seems like an unfair business trait to force attendance.
- N/A (7 Counts)
- NA (3 Counts)
- Na
- Needs to be more instruction in classroom and information needs to be clear. Lab instuction is great.
- No Comments!
- No comment
- None (2 Counts)
- One of my teachers, Adam Moore, does not respond to his emails. It makes it hard to communicate with the online instructor when he does not respond back.
- Online classes should have some requirement to either: meet in class at least once a week (even if only for an hour or so), or have some sort of live chat that all students and the teacher have to participate in (at least once a week).
The online environment is very impersonal.
- Sean Strickland is an awesome teacher! Y'all should have hired him as soon as Rocky left instead of wasting a year and half of my life.
- Strongly Agree (2 Counts)
- THE ATTENDANCE POLICY HAS GOT TO GO!!!! THEY ARE PEOPLE OUT HERE THAT HAVE JOBS AND CHILDREN!! YOU DON'T KNOW HOW HARD SOMEONE TRIES TO COME TO CLASS BUT CAN'T BECAUSE OF THE REASONS LISTED ABOVE AND THE FACT THAT THEY DON'T HAVE A CAR OR GAS MONEY TO GIVE SOMEONE TO GET TO SCHOOL!!! THE ATTENDENCE I STRONGLY DISAGREE WITH!!!! GOT TO GO!!!
- The instructors could take more time to explain concepts in a friendly manner. They could also take more time to explain concepts to students personally after class, instead of instructing classmates to ask one another.
- This is a great college.
- Wire-grass needs a daycare . That's why early childhood go to class be certified anyway. Wire grass needs a daycare
- a college that I would refer any one to come
- instructions can be challenging sometimes
- it is good
- it would be nice for the online instructors to give grades back faster and 2 months after the due date
- mrs.young is a terrible teacher.
- n/a (2 Counts)
- no comment
- no comments
- no commets
- none (5 Counts)
- nonw
- nothing to add
- will not refer anyone to wiregrass due to the fact of being told everything transfers. When contacting the gaining school only 27 total classes transfer and not the everything does. The school should have that layied out and stop telling people everything across the board transfers

19. TUTORING

^{19.2)} Tutoring Comments:

- Tutoring should be offered for Accounting. It is ashamed a course that hasn't been that difficult to take in previous semesters has come to the point where 95% of the students are asking for a tutor. Something is obviously wrong with this picture.